



Notice of public meeting of

Community Safety Overview & Scrutiny Committee

To: Councillors Douglas (Chair), Orrell (Vice-Chair), Fraser, Healey, Hodgson, King and Warters

Date: Wednesday, 30 July 2014

Time: 5.30 pm

Venue: The Auden Room - Ground Floor, West Offices (G047)

AGENDA

1. **Declarations of Interest**

Members are asked to declare:

- Any personal interests not included on the Register of Interests
- Any prejudicial interests or
- Any disclosable pecuniary interests

which they may have in respect of business on this agenda.

1. **Minutes** (Pages 1 - 6)

To approve and sign the minutes of the meeting of the Community Safety Overview and Scrutiny Committee held on 4 June 2014.

3. **Public Participation**

At this point in the meeting, members of the public who have registered their wish to speak under the Council's Public Participation scheme may do so. The deadline for registering is **5.00 pm on Tuesday 29 July 2014.**

Members of the public may register to speak on:

- An item on the agenda
- An issue within the remit of the Committee

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4. Cabinet Member for Environmental Services, Planning and Sustainability

The Cabinet Member for Environmental Services, Planning and Sustainability will be in attendance to discuss his priorities and challenges for this municipal year.

5. Safer York Partnership Bi-Annual Report (Pages 7 - 22)

This report presents the Safer York Partnership Bi-Annual Performance Report on the Community Safety Plan 2011-14.

6. 2013/14 Outturn Finance and Performance Monitor for Environmental Services and Public Protection

(Pages 23 - 42)

The purpose of this report is to provide an update on financial performance, service plan improvement actions and performance measures for Environmental Services and Public Protection.

7. Scoping Report on Proposed "Discretionary Charges in Waste Management" Scrutiny Review (Pages 43 - 48)

This report provides further information in support of the proposed scrutiny review of Discretionary Charges in Waste Management. Members are asked to agree a remit and methodology for the review and agree a timeframe for its completion.

8. Work Plan (Pages 49 - 50)
Members are asked to give consideration to the Committee's work plan for 2014-15.

9. Urgent Business
Any other business which the Chair considers urgent.

a) Annual Report 2013-14 Cabinet Member for Homes and Safer Communities to Community Safety Overview and Scrutiny Committee (Pages 51 - 68)

The intention of the report is to help Members identify any issues worthy of review and given that the Cabinet Member is unable to attend a meeting until the Committee's November meeting, Members will wish to identify any issues suitable for review and get any agreed reviews underway before that.

Democracy Officer:

Name: Jayne Carr

Contact Details:

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Email – jayne.carr@york.gov.uk

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats

Contact details are set out above.

This information can be provided in your own language.

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)

 **(01904) 551550**

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City of York Council

Committee Minutes

Meeting	Community Safety Overview & Scrutiny Committee
Date	4 June 2014
Present	Councillors Douglas (Chair), Orrell (Vice-Chair), Fraser, Hodgson and Richardson (Substitute for Councillor Healey)
Apologies	Councillors Healey, King and Warters

1. **Declarations of Interest**

Members were asked to declare at this point in the meeting any personal interests not included on the Register of Interests, or any prejudicial or disclosable pecuniary interests they may have in respect of the business on the agenda. Councillor Hodgson declared a personal interest in agenda item 5 – “Update on the Implementation of Recommendations from Previously Completed Taxi Licensing Scrutiny Review”, as a former employee of the Vehicle Operators Services Agency.

2. **Minutes**

Resolved: That the minutes of the meeting of 22 April 2014 be confirmed and signed as a correct record.

3. **Public Participation**

It was reported that there were no registrations to speak at the meeting under the Council’s Public Participation Scheme.

4. **Scrutiny Topics for Review in 2014-15**

Members gave consideration to a report which provided introductory information on possible topics for scrutiny review in the municipal year 2014-2015.

Discussion took place regarding the following possible topics for review:

Council House Maintenance and Refurbishment

It was noted that this topic did not fall within the current remit of the committee.

Flood Defences

Officers gave an update of the work that was taking place in respect of flood defences. Members requested an update on the emergency warden service and information on progress in the development of community resilience plans.

Commercial Waste

Members had previously expressed an interest in carrying out a review in respect of issues around the shortfall in income and a reducing customer base. It was noted that the report suggested that it might be more useful for a review to be carried out around discretionary charges in waste management. Officers explained that this suggestion had been put forward in order to avoid duplicating work that was already taking place by officers.

CCTV

This had previously been considered as a possible topic for review by the Committee. Officers stated that, as part of the Rewiring Transformation Programme, a report had been prepared on possible ways of further utilising the CCTV system. This would involve looking at opportunities for working with partner organisations. Members agreed that they would wish to receive further information on this issue.

Supporting Elderly People

Members were informed that, at their meeting on 23 June 2014, Corporate and Scrutiny Management Committee would be considering a topic for corporate review for 2014/15. It was likely that this would be around supporting elderly people. The Community Safety Overview and Scrutiny Committee would therefore also need to agree a topic as their contribution to the corporate review. Members suggested that this could be around loneliness and social isolation or fear of crime.

Street musicians, buskers and street traders

Suggestions were put forward that a review be carried out around issues such as street traders and buskers. It was, however, noted that this may not fall within the remit of the committee.

- Resolved:
- (i) That a scoping report be presented to the Committee on “Discretionary Charges in Waste Management” with a view to the Committee carrying out a review on this topic.
 - (ii) That overview reports be presented to the Committee on the following issues:
 - Update on the implementation of the recommendations arising from the previously completed community resilience scrutiny review.
 - CCTV Update
 - Commercial Waste – report on the work that has been carried out in respect of shortfall in income (September meeting)

- Reasons:
- (i) To enable work to commence on the reviews that the Committee will be carrying out this municipal year.
 - (ii) To enable the Committee to have an overview of the work being carried out in these areas.

5. Update on the Implementation of Recommendations from Previously Completed Taxi Licensing Scrutiny Review

Members considered a report which provided an update on the implementation of the recommendations arising from the previously completed Taxi Licensing scrutiny review and which asked Members to sign off those which were fully implemented.

As a number of the recommendations referred to the unmet demand survey, Members sought clarification as to when this would be completed. They were informed that the survey was due to be completed within the next two months.

Members were also informed that the Law Commission had completed its report on Taxi and Private Hire Services. The

recommendations had been presented to Government and its response was awaited.

- Resolved:
- (i) That the report be noted.
 - (ii) That recommendations iii, iv, vii, xi, xii, xvi be signed off as having been fully implemented.
 - (iii) That the remaining recommendations not be signed off as they have yet to be fully implemented.
 - (iv) That a further implementation update be received in six months time.

Reason: To raise awareness of those recommendations which are still to be fully implemented.

6. **Work Plan**

Consideration was given to the Committee's draft work plan for 2014-15. A verbal update was also given in respect of the following scrutiny reviews:

A-Boards

Officers were currently drafting guidelines on the use of A-boards for the Task Group's consideration. The draft final report was now likely to be presented to the Committee at their meeting on 3 September 2014.

Domestic Waste Review

Councillor Healey had met with officers that week to discuss progress on the review. The draft final report would be presented to the Committee at their meeting on 3 September 2014.

- Resolved: That, subject to the following amendments, the work plan be approved:
- Draft Final Report – A-boards deferred to the meeting of 3 September 2014
 - Draft Final Report – Domestic Waste Review deferred to the meeting of 3 September 2014

- Include scoping report on Discretionary Charges in Waste Management review on the agenda for meeting on 30 July 2014
- Commercial Waste Overview report to be included on the agenda for the meeting on 3 September 2014
- Overview report on CCTV to be included on the work plan
- Implementation Update on Community Resilience scrutiny review to be included on work plan for meeting on 5 November 2014.

Reason: To ensure that the Committee has a planned programme of work in place.

Councillor Douglas, Chair
[The meeting started at 5.30 pm and finished at 6.15 pm].

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SYP Bi-Annual Performance Report for Overview and Scrutiny

July 2014

PERFORMANCE REPORT ON COMMUNITY SAFETY PLAN 2011-14

1. Introduction and Overview

1.1. The report will be presented in a form in line with the Community Safety Plan 2011-14 which has the following priorities;

- Acquisitive Crime
- Anti-Social Behaviour
- Violent Crime
- Business Crime
- Re-offending Information
- Other Indicators

York - All Crime (from IQUANTA)

Totals

Target 2013-14

13756

Forecast

11380

Cumulative

11380

Target Monthly Total

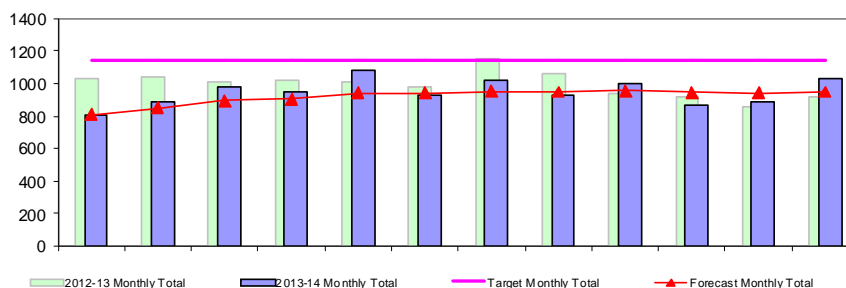
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Previous Years

2007-08	18924
2008-09	17886
2009-10	14480
2010-11	15199
2011-12	13576
2012-13	11928

Milestone Targets

2013-14	13756
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The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months

(There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2013-14	2012-13	2011-12	2010-11	2009-10
Apr	811	1026	1157	1264	NA
May	887	1042	1151	1370	NA
Jun	980	1007	1177	1323	NA
Jul	951	1020	1177	1269	NA
Aug	1077	1006	1069	1331	NA
Sep	933	983	1001	1320	NA
Oct	1025	1148	1205	1346	NA
Nov	931	1063	1138	1320	NA
Dec	1003	940	1261	923	NA
Jan	865	922	1129	1171	1008
Feb	886	853	966	1207	1066
Mar	1031	918	1145	1355	1084

1.2. Year end results from Iquanta for 2013-14 have now been published which show that the level of reported crime fell by 550 crimes over the past 12 months. This equates to a 5% reduction in total crime on the previous year.

1.3. All crimes have met the targets set for 2013/14 except shoplifting (5% above target) and robbery of a business property (157% above target 22 crimes).

1.4. York is currently in 10th place within its Iquanta crime family of 15 local authorities.

2. Violent Crime

2.1. The level of violent crime in 2013-14 was 1938 crimes. This was 316 less crimes (14% Change) than the previous year, 774 less crimes (29% Change) than strategy inception and 638 less crimes (25% Change) than targets agreed.

2.2. York is currently in 8th place within its IQUANTA family for violent crime. The long-term pattern is for stable family positions whereby York has moved between 9 and 11th place. Members of York's Iquanta family are:

Cheshire - Cheshire East	Hertfordshire - Welwyn & Hatfield
Cheshire - Cheshire West	Kent - Canterbury
Devon & Cornwall - Exeter	Kent - Maidstone
Essex - Brentwood	Kent - Tunbridge Wells
Essex - Colchester	Lancashire - Fylde
Greater Manchester - Trafford	Metropolitan Police - Hillingdon
Hertfordshire - Hertsmere	Wiltshire - Swindon

2.3. **Alcohol Diversion Programme:** The Alcohol Diversion Programme began taking referrals on Monday 19th May. The first course will run on Monday 2nd June, 6-9pm. The programme is being delivered by Lifeline with capacity for 10-15 people on each course.

2.4. Those who are arrested for drunk and disorderly type offences (criminal, damage, street urination, anti-social behaviour) will be offered the option of attending the course and the charge cancelled. They will be expected to contact Lifeline to book onto the course within 15 days of arrest as part of the bail process.

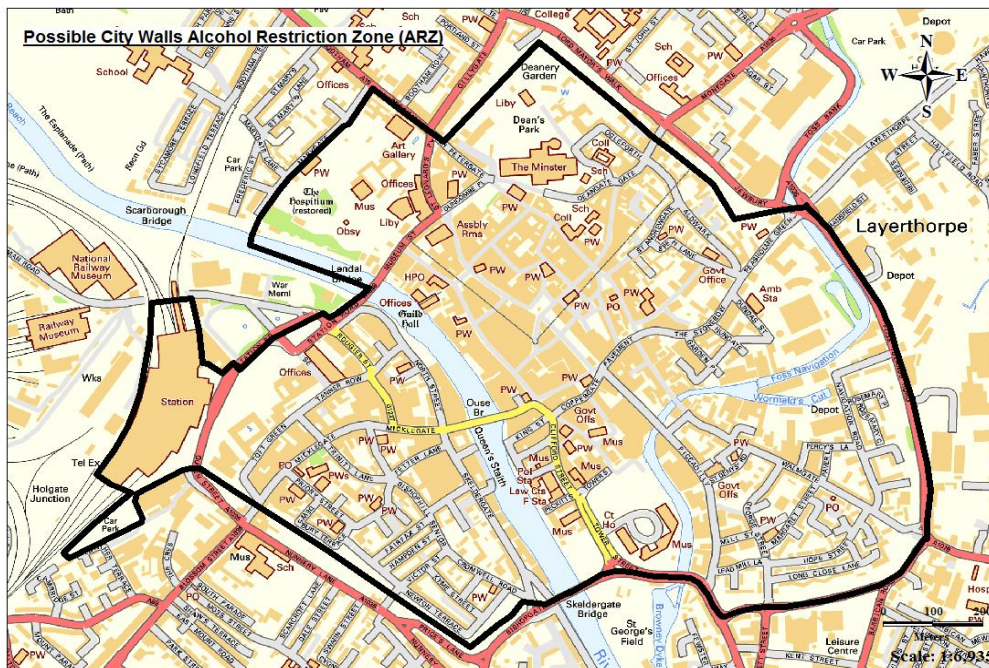
2.5. The programme is aimed at non-alcohol dependent individuals, but referrals will also be encouraged for those who are alcohol dependent who will be referred into other more appropriate treatment programmes offered by Lifeline.

2.6. British Transport Police have been allocated 5 referrals a month, aimed at targeting those who cause problems either on trains or in the railway station. Non-York residents will also be expected to attend the programme in York.

2.7. The programme is one of 5 throughout the country, each addressing different themes. The York programme will encourage people to reflect mainly on their behaviour and personal responsibility and the choices they choose to make, rather than on alcohol issues alone.

2.8. The programme is being evaluated by the University of York with initial findings reported after 6 months of the programme being up and running.

2.9. The ARZ for the city centre went live on the 31st March 2014 and initial feed-back has been good with the powers been enacted several times on the first few days of operation.



- 2.10. The altered and increased CIZ for the city centre was passed by full council at the end of March. This legislation will potentially be used in the 5 applications that have recently been received for licensed premises within the increased CIZ area.
- 2.11. **Static Ambulance Unit:** The static ambulance unit deployment in St. Helen's Square on Friday and Saturday nights is due to commence officially on Friday 6th June. The ambulance unit will be on site from 7pm until 4am.
- 2.12. The Unit is not a Rest and Recovery Centre. Over 90% of patients are discharged from a similar unit in Leeds, the majority having suffered minor injuries, usually as a result of falls due to excess alcohol. Those seriously in drink will continue to be referred to York Hospital Emergency department.
- 2.13. Those who may need somewhere to rest, have some water or a warm drink can also be referred to the Street Angels Night bus on Saturday evenings which will be parked adjacent.
- 2.14. A meeting has been arranged between Yorkshire Ambulance Service and the Street Angels to coordinate joint working on Saturday nights when the new Street Angels night bus will be deployed alongside. Monitoring information will be collected by Yorkshire Ambulance Service staff, including in which venue patients took their last drink. The Street Angels have reported a much improved response since relocating to St. Helen's Square.

- 2.15. **River Safety Working Group:** A River Safety Working Group has been convened as a sub-group of AVANTE in the light of the recent river deaths.
- 2.16. Membership of the group includes: North Yorkshire Police, North Yorkshire Fire and Rescue Service, CYC CCTV, University of York, University of York St. John, APEX Radio Systems Ltd, OPCC.
- 2.17. **River Safety Statistics:** Between 1999 and April 2014 there have been 24 deaths connected to rivers within the York district. Of the 24 deaths that have occurred 10 of them went into the River Ouse in York and 14 of them went into the River Foss in York.
- 2.18. Of these 10 deaths connected to the River Ouse, 4 of them did not enter the river in the City Centre and 6 of them did enter the river in the City Centre.
- 2.19. Of these 6 deaths that were within the city centre connected to the River Ouse; 2 are believed to have entered the river accidentally; 2 are believed to have committed suicide and 2 climbed barriers to jump in and drowned accidentally.
- 2.20. Between May 2013 and April 2014 there were approximately 35 other reported incidents to North Yorkshire Police that were connected to the river that involved some form of possible harm. This figure is likely to be an underestimate due to difficulties in data retrieval and classification. The following are known about these incidents;
- o 4 incidents involving falls in to the river;
 - o 20 incidents involving swimming in the river;
 - o 11 incidents involving threatening to jump in the river;
 - o Approx 1/3rd of incidents involved people under the age of 18;
 - o There is no significant pattern by hour of the day;
 - o Incidents are reported all year round but peak in July / August;
 - o Reported incidents are mainly on the Ouse river;
 - o Reported incidents are at many different locations on the river, with key locations being Lendal Bridge and Scarborough Bridge.

Description	Age Range	Bishopthorpe Bridge	Clifton Bridge	Kings Staith	Landing Lane	Lendal Bridge	Link Road Huntington	Millennium Bridge	Naburn	New Walk	Ouse bridge	Scarborough Bridge	Terry Avenue	Grand Total
Falls in River	Adult									1		2		3
	Youth				1									1
Swimming in River	Adult	2		1		5	1				1	1		11
	Youth		1			2		2	1			2	1	9
Threatening to Jump	Adult					10								10
	Youth		1											1
Grand Total		2	2	1	1	17	1	2	1	1	1	5	1	35

2.21. **Night-safe Radio:** 70 evening venues now carry the new Night-safe radio, provided by APEX Radio Systems Ltd. In addition, radios are carried by the following agencies:

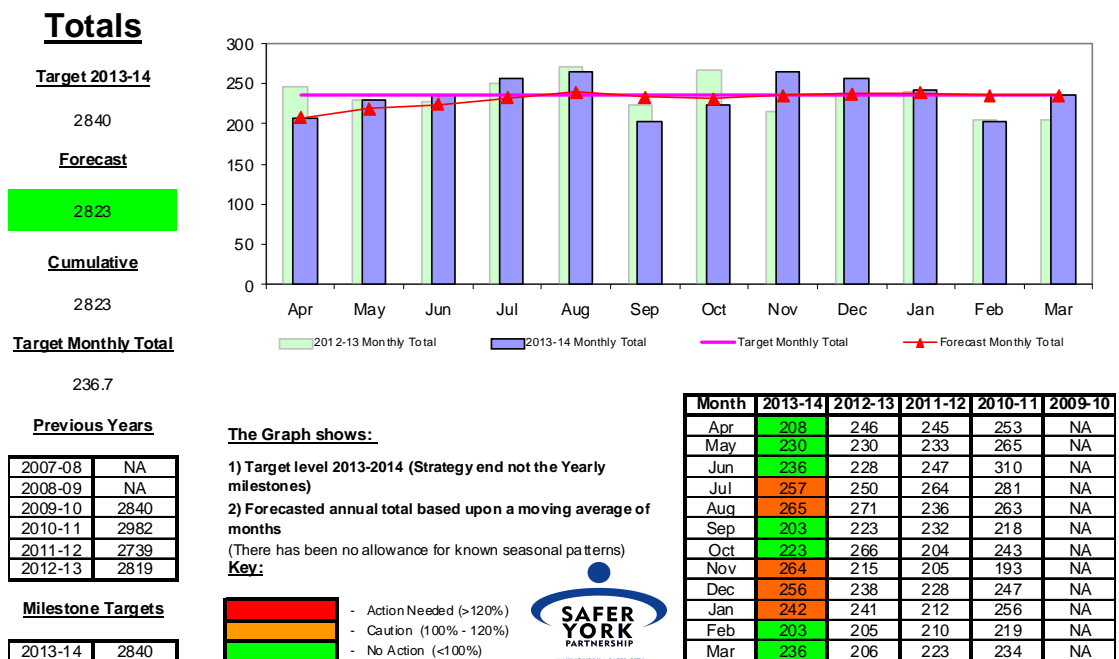
- North Yorkshire Police
- Street Angels (2 handheld / 1 held in the night Bus)
- Yorkshire Ambulance Service
- CYC Licensing
- NYP Licensing
- ASB Hub
- City Centre Enforcement Team
- British Transport Police
- Minster Police
- YUSU Night-safe scheme
- CYC CCTV Control Room.

2.22. We have received very positive feedback regarding the improved quality of the new radios. The Nightsafe Radio scheme is delivered by York Business Against Crime (YBAC) but is monitored via AVANTE.

2.23. **University of York Student Union Nightsafe scheme and ambulance unit deployment:** The University of York Students' Union have developed their own 'Street Angels' programme due to be launched in Freshers' Week. They have provisionally called this scheme 'Nightsafe'. They have received applications from over 100 would-be volunteers to date. Please see recent Press Release below:

2.24. The scheme is called 'Night Safe', and will provide help and support to students (and others) in vulnerable situations at night in town. The idea is to provide a friendly, non-judgemental face that people can turn to for assistance. The service is similar to the 'Street Angels' scheme that already operates in town on Friday and Saturday nights.

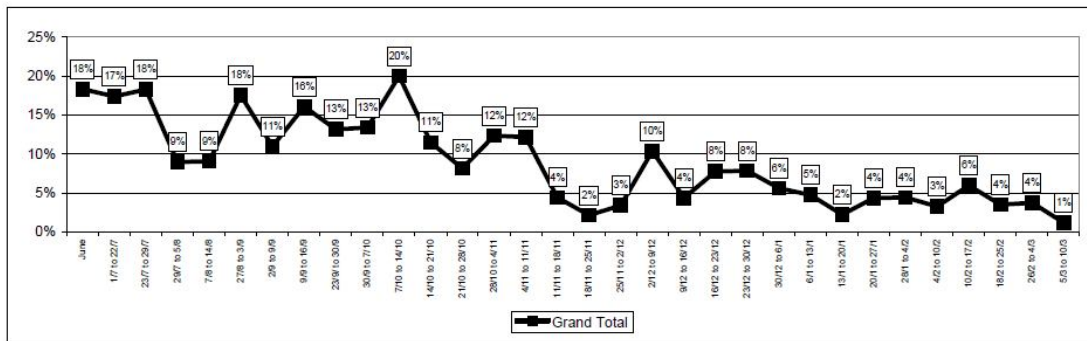
York - Domestic Violence Incidents



2.25. The level of Domestic Violence Incidents in 2013-14 was 4 more incidents (0% Change) than the previous year, 17 less incidents (1%

Change) than strategy inception and 17 less incidents (1% Change) than targets agreed.

2.26. The North Yorkshire Police Dip sample of 253 incidents has now concluded. This has had a significant effect on improving the data quality of domestic incidents over the last nine months. The table below shows that data quality has improved from around 18% of records misclassified to 1%.



2.27. York is currently developing a Domestic Abuse strategy through the Domestic Violence Strategy Group. Jane Mowat and Jo Beilby are leading on this for Safer York.

2.28. York received White Ribbon Status in May.

Key Statistics	2013/14 Financial Year												Running Total
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Total Domestic Incidents	208	230	236	257	265	203	223	264	256	242	203	236	2823
Change on Previous Month													
Repeat Incidents	43	59	54	46	66	74	102	107	91	94	79	92	907
% Repeats	21%	26%	23%	18%	25%	36%	46%	41%	36%	39%	39%	39%	32%
Incidents involving Arrest	50	53	61	44	58	45	55	57	54	60	51	57	645
% Involving Arrest	24%	23%	26%	17%	22%	22%	25%	22%	21%	25%	25%	24%	23%
Incidents Crimed	55	67	71	63	80	45	63	69	67	73	69	65	787
% Crimed	26%	29%	30%	25%	30%	22%	28%	26%	26%	30%	34%	28%	28%
Incidents with Children Present	30	35	41	48	42	35	42	57	48	45	37	56	516
% with Children Present	14%	15%	17%	19%	16%	17%	19%	22%	19%	19%	18%	24%	18%

2.29. There has been an Expect respect input at the CSE / DV training for schools and professionals working with children and Young People.

2.30. There is a planned Expect Respect input with York SGCB for Child protection leads in schools in June. 19 schools so far and have requested DV information.

2.31. World cup ACPO plan is being looked at by the Scarborough domestic violence co-ordinator. A victim is currently attending Police briefings at the request of Supt Cain in order to provide knowledge in to this plan. IDAS have put together a briefing around safety planning for officers.

2.32. Update on the Domestic Violence Disclosure Scheme. Since the law was implemented 10 requests for information for York have been received. The turnaround is 35 days from request to disclosure 6 are pending , 1 disclosure and 3 no disclosures.

York Domestic Incidents by Age grouping

Grouping	2010-11	2011-12	2012-13	2013-14	Grand Total
Under 18	1.4%	2.0%	0.9%	2.4%	1.6%
18 - 19	5.3%	4.8%	4.8%	5.1%	5.0%
20 - 24	18.6%	18.1%	17.6%	17.1%	17.9%
25 - 29	15.5%	15.4%	16.8%	16.4%	15.9%
30 - 34	11.4%	12.3%	12.2%	13.4%	12.3%
35 - 39	12.0%	13.8%	12.7%	12.5%	12.8%
40 - 44	13.9%	11.6%	11.7%	9.8%	11.9%
45 - 49	9.6%	10.3%	9.9%	10.4%	10.1%
50 - 54	5.2%	5.4%	5.4%	5.5%	5.3%
55 - 59	3.0%	2.4%	3.3%	3.2%	2.9%
60 - 64	1.5%	1.8%	1.7%	1.5%	1.6%
65 - 69	1.0%	0.7%	1.5%	1.0%	1.0%
70 +	1.6%	1.3%	1.6%	1.7%	1.5%
Grand Total	100.0%	100.0%	100.0%	100.0%	100.0%

2.33. Permission granted to use the Young Persons risk assessment by CAADA and this will be used by Police following consultation YOT are now using the Young persons risk assessment.

2.34. Making Safe and MARAC protocols updated.

2.35. There has not been a domestic violence murder recorded in York since 2008-09 to date.

Indicator	Type	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
NI 34 Domestic Violence Murder	Target	0	0	0	0	0	0
	Outturn	0	0	0	0	0	0

3. Anti-Social Behaviour

3.1. The level of criminal damage in 2013-14 was 1632 crimes. This was 198 less crimes (11% Change) than the previous year, 1145 less crimes (41% Change) than strategy inception and 867 less crimes (35% Change) than targets agreed.

3.2. The level of NYP Recorded ASB Calls for Service in 2013-14 was 9421 incidents. This was 960 less incidents (9% Change) than the previous year, 3591 less incidents (28% Change) than strategy inception and 2940 less incidents (24% Change) than targets agreed.

3.3. The following CYC indicators are likely to see a reduction in levels in 2013-14 compared to the previous year;

- Abandoned Cars
- Dog Fouling
- Graffiti
- Noise
- Litter

3.4. The following multi-agency indicators are likely to see an increase in levels in 2013-14 compared to the previous year;

- Drug Related Litter
- Fly tipping - Rubbish

3.5. The following multi-agency indicators have seen a reduction in levels in 2013-14 compared to the previous year;

- Police Personal ASB
- Possession of Cannabis
- Alcohol-related-ASB in AEZs
- Crimes of Harassment

3.6. The following multi-agency indicators are likely to see an increase in levels in 2013-14 compared to the previous year;

- Police Environmental ASB
- NYFRS Deliberate Fires
- NYFRS Hoax Calls

3.7. The following multi-agency indicators have seen no change in levels in 2013-14 compared to the previous year.

- Housing ASB complaints Open
- NYP ASB Firework related Issues

3.8. The 6 North Yorkshire Police Officers commenced working as part of the HUB from 1st May. The PC's will be operating out of West Offices between 8.00am and 10.00pm seven days a week. The accommodation project to allow the police network to function from the CCTV and UTMS rooms is now complete.

3.9. Daily operational meetings have now commenced between key agencies, (NYP, Environmental Protection Unit, Housing Services, Community

Enforcement Officers & SYP) to risk assess cases and ensure that the correct agency / agencies are dealing with the issue.

3.10. Daily information from various council and police systems is being provided to the operational meeting and City of York council have employed a developer to make this arrangement technically more efficient.

3.11. The Anti Social Behaviour, Crime and Policing Bill has now come into force, and the information received, is that the powers are likely to come into force from October 14. We are continuing to work on the smooth introduction of this.

North Yorkshire Police Incidents With NACL Closure including "Youth"

WARD_NAME_	Total 2013-14	Population	Total per 1000 Population	Rank of Total	Rank per 1000
Acomb	116	7729	15.0	7	5
Bishopthorpe	4	3802	1.1	21	21
Clifton	207	12017	17.2	4	3
Derwent	6	3540	1.7	20	20
Dringhouses & Woodthorpe	75	10733	7.0	11	13
Fishergate	72	7921	9.1	12	11
Fulford	9	2595	3.5	18	17
Guildhall	303	6676	45.4	2	1
Haxby & Wigginton	55	12468	4.4	13	15
Heslington	4	4122	1.0	21	22
Heworth	139	11743	11.8	6	8
Heworth Without	12	3786	3.2	17	18
Holgate	109	11564	9.4	8	10
Hull Road	329	8269	39.8	1	2
Huntington & New Earswick	103	12089	8.5	10	12
Micklelegate	108	10994	9.8	9	9
Osbalwick	46	3149	14.6	15	6
Rural West	49	10286	4.8	14	14
Skelton, Rawcliffe & Clifton Without	166	12160	13.7	5	7
Strensall	28	7862	3.6	16	16
Westfield	234	13690	17.1	3	4
Wheldrake	7	3899	1.8	19	19
Grand Total	2181	181094	12.0		

3.12. A recent piece of work has been completed for Youth support services which attempts to give an indication of locations of youth anti-social behaviour.

4. Acquisitive Crime

4.1. The level of Serious Acquisitive Crime in 2013-14 was 1444 crimes. This was 79 less crimes (5% Change) than the previous year, 554 less crimes (28% Change) than strategy inception and 354 less crimes (20% Change) than targets agreed.

All Burglaries by Premise Type 2013

	2013												Running Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Allotment	4	0	0	3	1	1	0	0	0	1	2	3	15
Business Premise / Commercial	19	12	16	17	14	13	16	23	19	33	14	16	212
Dwelling	31	38	57	58	46	46	67	41	42	55	38	47	566
Education	0	0	2	2	1	1	2	0	3	0	1	1	13
Garage	19	21	14	19	8	8	16	25	20	15	7	16	188
Shed / Outbuilding	10	19	14	14	21	14	14	27	14	23	12	8	190
Unknown	0	0	0	0	0	0	0	0	0	0	0	1	1
Grand Total	83	90	103	113	91	83	115	116	98	127	74	92	1185

All Burglaries by Premise Type 2014

	2014												Running Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Allotment	1	1		4									6
Business Premise / Commercial	28	24	23	14									89
Dwelling	31	21	45	37									134
Education	2	4	1	2									9
Garage	14	9	13	6									42
Shed / Outbuilding	13	8	18	15									54
Unknown	0	0	0	0									0
Grand Total	89	67	100	78									334

4.2. The level of Theft or unauthorised taking of a cycle in 2013-14 was 1010 crimes. This was 279 more crimes (38% Change) than the previous year, 110 less crimes (10% Change) than strategy inception and 2 less crimes (0% Change) than targets agreed.

4.3. The level of cycles stolen from within garages and sheds, based on data available for the last six months, indicates that this issue is reducing.

4.4. The rate of cycle crime continues to be lower than other large cycling cities and the % increases in cycle crime mirror the patterns seen elsewhere. York continues to have lower cycle theft rates than the other cycling cities of Oxford and Cambridge.

4.5. The number of bikes registered on Operation Spoke is approaching the 17000 mark. This does not include the bikes that have been registered through the Hermes/Apollo method. On average 150 bikes per calendar month have been registered for each of the last six months.

4.6. Individuals arrested for cycle theft in 2013 have been analysed and this shows that there were 47 individuals arrested in total, with only 2 individuals arrested more than once. The majority of the arrested

individuals are male (96%) and within the 16 -25 year old age group (74%). There is no geographic pattern to where these individuals live within the city.

Volume of Cycle Thefts per 1,000 Population

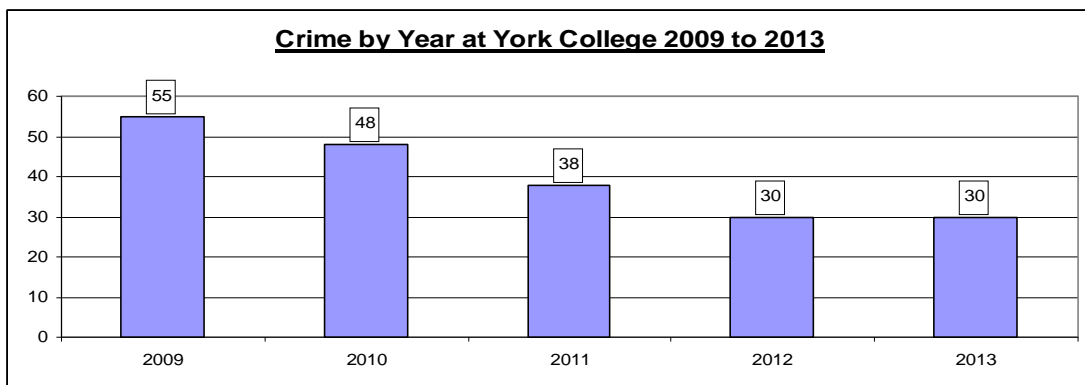
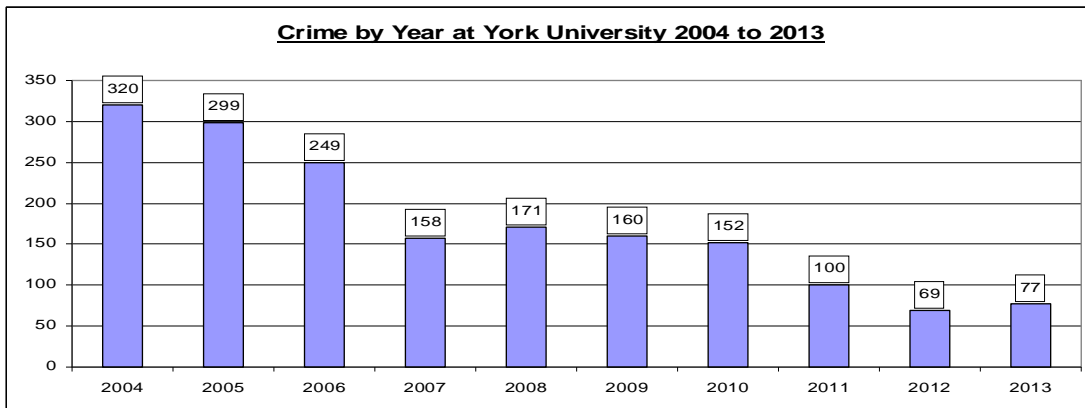
	Nov08-Jan09	Jul09-Sep09	Apr10-Jun 10	Apr11-Jun 11	Apr13-Jun13	Jun13-Aug13	Oct12-Dec12
York	1.41	1.43	1.87	1.30	1.00	1.43	1.50
Cambridge	4.30	5.42	6.72	5.04	4.05	4.61	4.11
Oxford	2.56	3.52	3.67	5.32	3.59	3.65	2.96
Brighton			1.09	1.21	0.97	1.40	0.84
Bristol			1.21	1.15	0.92	1.25	1.02
Exeter			0.95	0.72	1.12	0.96	0.63
Lincoln			1.28	2.41	1.99	1.57	1.84
Manchester			1.40	1.29	0.97	1.04	1.02

Other Cities Rates Compared to York (i.e. Cambridge is 3.1 times higher in first example)

	Nov08-Jan09	Jul09-Sep09	Apr10-Jun 10	Apr11-Jun 11	Apr13-Jun13	Jun13-Aug13	Oct13-Dec13
Cambridge	3.1	3.8	3.6	3.9	4.1	3.2	2.7
Oxford	1.8	2.5	2.0	4.1	3.6	2.6	2.0
Brighton			0.6	0.9	1.0	1.0	0.6
Bristol			0.6	0.9	0.9	0.9	0.7
Exeter			0.5	0.6	1.1	0.7	0.4
Lincoln			0.7	1.8	2.0	1.1	1.2
Manchester			0.7	1.0	1.0	0.7	0.7

4.7. Serious acquisitive crime at the following geographic and thematic areas continues to remain low:

- York College
- Industrial Estates
- Educational Establishments
- Shopping Parks
- City Centre Car Parks
- Hotels
- York Hospital
- Leisure Facilities



4.8. There were 159 crimes across the Clifton Moor Industrial estate in 2013 which is lower than crime levels in 2012 and 2011. Over half of the crimes recorded are cases of shoplifting.

4.9. Safer York continue to work with the police architectural liaison officer in responding to planning applications which may have an impact on crime and disorder and are providing evidence bases for around 10 applications per month.

4.10. The Micklegate Alleygating scheme went to OIC at the end of May 2014 and it was agreed to formally make the necessary full orders for this scheme and the relevant order to further consult on 1 alleyway. Additionally it is expected informal consultation for the following proposed schemes will take place over the summer:

- Stanley Mews (Guildhall Ward)
- Walworth Street North / Bismarck Street (Holgate Ward)
- Cornlands Road Park (South-west entrance) (Westfield Ward)



4.11. Dependent on the outcomes of the consultations during the summer it is Public Rights of Way's intention is to carry out a further 9 informal consultations for the following schemes.

- Wilton Rise / St Paul's Square (Holgate Ward)
- Baile Hill Terrace / Kyme Street (Micklegate Ward)
- Curzon Terrace Alleyways (2 alleyways) (Micklegate Ward)
- Barbican Streets (3 alleyways) (Fishergate Ward)
- Burnsall Drive (Holgate Ward)
- Brunswick Street / Southbank Avenue (Micklegate Ward)
- Main Street / Second Avenue (Heworth Ward)
- Adelaide Street Alleyways (3 alleyways) (Micklegate Ward)
- Siward Street Alleyways (2 alleyways) (Hull Road Ward)

5. Other Information

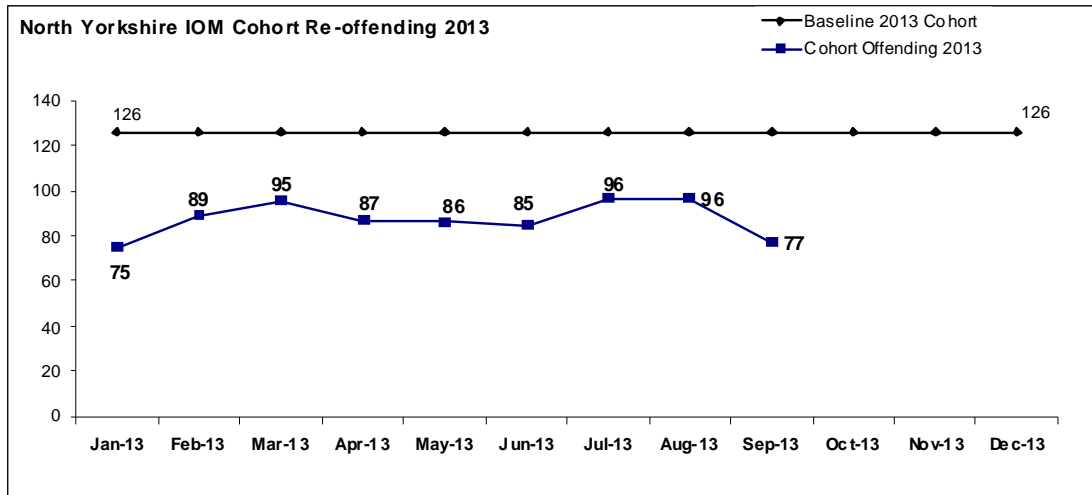
5.1. The level of Hate Crime in 2013-14 was 98 crimes. This were 3 more incidents (3% Change) than the previous year, 71 less incidents (42% Change) than strategy inception and 71 less incidents (42% Change) than targets agreed.

5.2. The pattern of hate crimes reported in 2013/14, has followed a similar trend to previous years where the majority of crimes/ incidents are of a racial nature and that crimes/incidents are spread throughout the city with a small concentration around taxi services and late-night refreshment houses in the city-centre. There are no clusters of incidents outside of this pattern

Ward	Disability	Homophobic	Racial	Religious	Sexual orientation	Transgender	Total
Bishopthorpe			1				1
Clifton	1		7				8
Dringthorpe & Woodthorpe			4				4
Fishergate			6		1		7
Guildhall		2	26	2	1		31
Heslington			1				1
Heworth			8		1		9
Holgate			1		1		2
Hull Road			4				4
Huntington & New Earswick			1	1	1		3
Micklethorpe			14				14
Rural West			3		2		5
Strensall			2	1		2	5
Westfield			4				4
TOTAL	1	2	82	4	7	2	98

TYPE	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Age-related													0
Asylum seeker													0
Disability										1			1
Gender													0
Heterophobic													0
Homophobic					1						1		2
Irish travellers													0
Migrant worker													0
Racial	5	7	7	7	10	2	9	9	12	4	8	2	82
Refugee				1		1							2
Religious									1			1	2
Romany peoples													0
Sexual Orientation	1	1		1		1		2				1	7
Transgender				1			1						2
Vulnerable adult													0
TOTAL	6	8	7	10	11	4	10	11	13	5	9	4	98

5.3. Information has been received from the LCJB “Reducing Reoffending Board” which indicates that all IOM Hubs are performing below their baseline set for the Jan 2013 cohort and therefore achieving target. There was an overall reduction in re-offending within IOM across York and North Yorkshire of 30.68% in the nine months to September 2013.



5.4. The level of Shoplifting in 2013-14 was 1575 crimes. This was 73 more incidents (5% Change) than the previous year, 2 more incidents (0% Change) than strategy inception and 81 more incidents (5% Change) than targets agreed.

5.5. York Business Against Crime (YBAC) goes from strength to strength.



5.6. YBAC now has its own Board of Management, including representatives from the retail sector including the Co-operative group. The Board meet on a monthly basis. All the relevant policies and protocols are now in place and the scheme is due to be assessed by the Association of Business Crime Partnerships (ABCP) in the Autumn.

5.7. We have received very positive feedback from retailers about the new SentrySIS intranet system which allows images of offenders to be shared between stores and with NYP. This is far more effective than the paper target pack it replaced. The system is accessed by NYP SNA and NYP Intelligence Unit in addition to retailers.

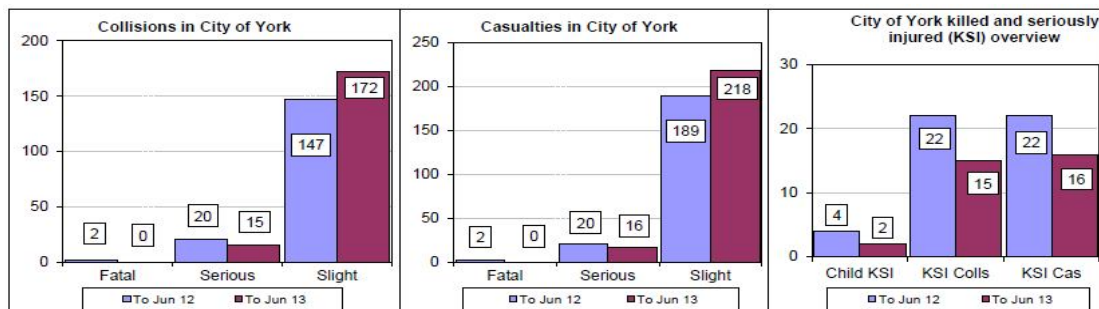
5.8. We are currently holding bi-monthly SentrySIS working group meetings including YBAC BoM members, NYP Intelligence Unit and NYP SNA to iron out any issues with the system and to feedback any development suggestions. These have proved very successful.

5.9. We will shortly be meeting with Business Against Crime in Leeds (BACIL) to discuss how we can access each others' images for information sharing purposes.

5.10. YBAC Exclusion Order meetings are also held on a monthly basis. Exclusion Orders are imposed on those individuals whose offending is 'persistent and prolific': who must be over 18 years of age, have had more than 5 arrests in a 12 month period and have had an arrest in at least 3 out of the previous 6 months.

5.11. We have recently written to the Top 25 most targeted stores who have not signed up to YBAC, informing them of the benefits of the scheme.

5.12. Data available data for crime and Incidents at Ministry of Defense property show that there on average 1 crime and 1 incident recorded per month across their property in the last 12 months.



5.13. Data for the first six months of 2013 suggest that there have been less fatal and serious casualties, but an increase in the number of slight casualties. There were no recorded fatal casualties within the first six months of the year.

Report Written by:

Ian Cunningham, Senior Analyst,
Tanya Lyon, Crime Reduction Manager,
Paul Morrison, Neighbourhood Safety Manager,
Jo Beilby, Domestic Violence

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Community Safety Overview and Scrutiny Committee

30th July 2014

Report of the Director for Communities and Neighbourhoods, and the Director of City and Environmental Services

2013/14 Outturn Finance and Performance Monitor for Environmental Services and Public Protection

Summary

1. The purpose of this report is to provide an update on financial performance, service plan improvement actions and performance measures for Environmental Services and Public Protection.

Financial Performance Analysis

Finance - Outturn 2013/14

2. The services that relate to Community and Safety Overview and Scrutiny committee cross two Directorates (City and Environmental Services and Communities and Neighbourhoods). Service Plan Variations which relate to services within this scrutiny are shown below:

	Net Budget £'000	Outturn £'000	Variance £'000
CES Directorate (Extract)			
Highways, Waste and Fleet	19,167	20,311	+1,144
CANS Directorate (Extract)			
Smarter York	3,757	3,781	+24
Communities & Equalities	1,498	1,460	-38
Parking Services	1,720	1,791	+71
Public Protection	649	197	-452
Safer York Partnership	320	313	-7
CANS Directorate (Extract)	7,944	7,542	-402

Note: '+' indicates an increase in expenditure or shortfall in income

'-' indicates a reduction in expenditure or increase in income

3. Details of the main variations by service plan are detailed in the following paragraphs.

Highways, Waste and Fleet (£+1,144k)

4. A number of pressures exist across the Highways, Waste & Fleet service plan, which overspent by £1,144k. The major reason for the overspend is due to delays in implementing the savings surrounding Waste Services (£533k) and fleet (£232k). Significant savings relating to round rationalisation, changes to operations at Household Waste sites, changes to garden waste and new charges for replacement bins were agreed in the last budget. In addition, savings were required from previous years (£168k), including those related to agency staff and terms and conditions.
5. These savings have now either been implemented however later in the year than initially required to balance the budget. Work is ongoing to deliver these savings within the 2014/15 financial year.
6. There was a shortfall of £171k from the Yorwaste dividend though this was partly offset by loan interest (£69k) from the company.
7. The overall outturn across the City and Environmental Services directorate was a reported overspend of £443k.

Communities and Neighbourhoods (£-402k)

8. There is an overspend of £71k within Parking Services due to a £15k shortfall of income from Penalty Charge Notices and £74k one off redundancy costs.
9. The services within public protection underspent by £452k. This is primarily due to additional income across the services notably Registrars (£118k) and Bereavement Services (£179k). There is also an underspend of £152k within Environmental Health and Trading Standards due to holding staffing vacancies.

Performance – Year end 2013/14

10. Annex 1 summarises key aspects of the council's performance for 2013/14. The performance considered by this committee are under the following headings:
 - Build Strong Communities
 - Protect the Environment
 - Get York Moving

Consultation

11. This paper is an information report for Members and therefore no consultation has been undertaken regarding its contents.

Corporate Priorities

12. The information and issues included in this report demonstrate progress on achieving the priorities set out in the Council Plan.

Implications

13. The financial implications are dealt with in the body of the report.
14. There are no human resources, equalities, legal, crime & disorder, information technology, property or other implications associated with this report.

Conclusion

15. This report provides an update on 2013/14 outturn performance.

Recommendations

16. The Scrutiny Committee is asked to note the financial and performance information provided in the report.

Reason: To update the scrutiny committee of the latest finance and performance position.

Contact Details

Author:

Patrick Looker
Finance Manager
Tel: 551633

Chief Officers responsible for the report:

Sally Burns
Director of Communities and Neighbourhoods

Sarah Tanburn
Interim Director of City and Environmental
Services

**Report
Approved**



Date 18th July 2014

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York Monitor



Annual Report 2013 - 2014

Welcome

Welcome to the York Monitor, the annual report for the City of York Council.

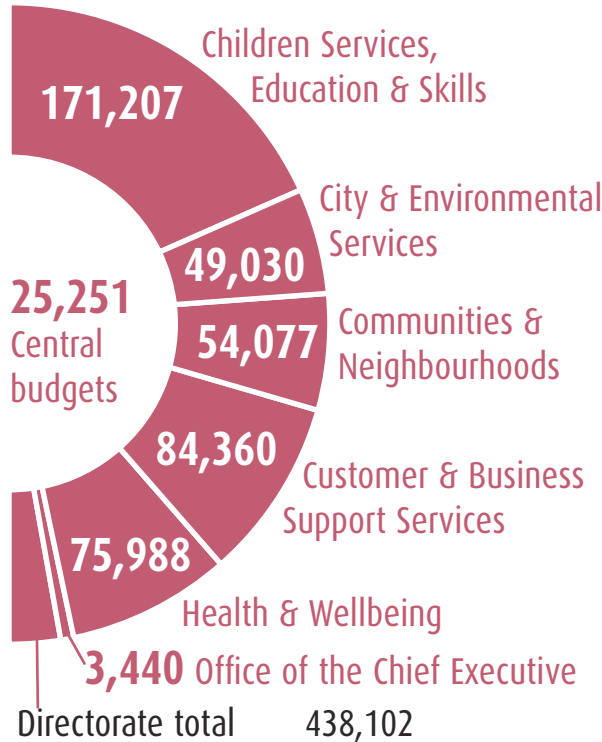
This report presents a range of information illustrating the 'state of the nation' in the City, activities and achievements undertaken by the Council over the last financial year and a short tour of just some of the priorities the council has committed to for the coming year. There are some case studies under each of the Council Plan priorities set out below, to illustrate how the work is contributing to real outcomes and benefits for the community.

- Create jobs and grow the economy**.....4
- Build strong communities**.....6
- Protect vulnerable people**.....8
- Protect the environment**.....10
- Get York moving**.....12

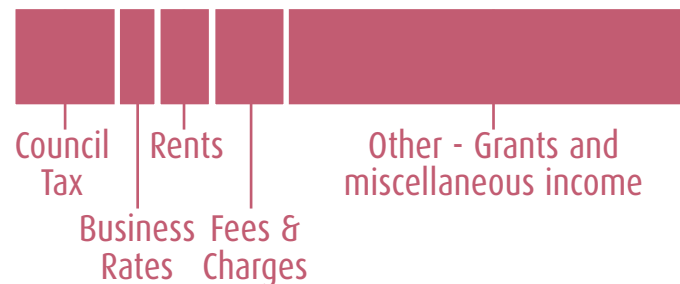
The Council delivers a wide range of services to approximately 200,000 people across a City that covers 105 square miles. It is a City that is rich in heritage and has a great deal to offer. It has remained resilient and continues to thrive against a backdrop of an economic downturn across the Country.

Managing the Money

Gross Expenditure Budget (£000s)



Income



The current financial climate for local councils continues to be extremely challenging and this is set to continue over the next few years. The council has put good plans in place to control spend where it is feasible to do so, whilst also working to save money in order to meet strict financial targets. This year the council saved £9m and had an overall net General Fund budget of £127.7m. Looking ahead, the Council will need to save a further £23m over the next two years to continue to operate within the funds available. This presents a significant uphill challenge, particularly given the efficiencies already made. The council's 'Rewiring' Programme launched in February 2014 has been set up to help meet these challenges head on.

The financial strategy reports presented during last year have highlighted the challenges facing the council and have also set out the need to ensure the council continues to invest in growing the economy given the financial benefits that economic prosperity brings. Ensuring the council grows its income sources and avoids the costs of deprivation remain factors in the council's financial strategy.

York's people are passionate and its cultural identity strong. The Council is committed to using its position to support the City and its residents in being the best it and they can be.

Whilst the economy is strong and growing stronger, the Council's own financial climate remains extremely challenging and this shows no signs of an early reprieve. The council is pleased to report it has saved £9m this year alone, but the going will become tougher and it is anticipated the council will need to save a further £23m over the next two years.

All council officers are working hard to come up with innovative ways to deliver services, but the landscape that is local government is a difficult one. The council is very pleased to present the achievements we have made this year in spite of this.

The council wants to continue to work with partners to improve the quality of life in York and continue the journey towards being a truly great modern European city.

 www.york.gov.uk  CityofYork
 CityofYork  ycc@york.gov.uk
 (01904) 551550

A strong financial plan will always ensure capacity is created so that the organisation can fund its priorities. By assuming that funding reductions will remain into the next Parliament, that constraints will be placed upon Council Tax increases, linking national studies like those from the Local Government Association as well as local intelligence, it is projected that the council will continue to have to make around £7-10m in budget reductions year on year until 2019-20.

The Re-wiring Public Services programme demonstrates a change in emphasis, transforming the council into a more responsive and flexible organisation which places residents at the heart of everything we do, involving them in shaping outcomes and services.

However, transformation can only deal with part of the financial challenges facing the Council and there will continue to be a need for difficult choices to be made in terms of the services to provide and at what levels.

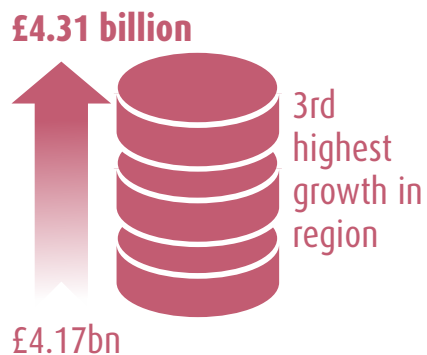


Looking Ahead...

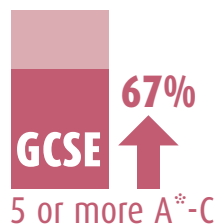
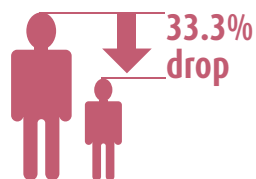
The council's Customer Service and Business Support Directorate is home to the council's Financial team. Their priorities in the year ahead will include:

- Working to achieve a balanced budget for 2014/15 and to develop and agree the council's longer term budget for 2015 - 2020.
- Providing support to the council's Rewiring Public Services programme including support to procurement, finance, legal, customers, ICT, Human Resources and Asset Management functions, whilst providing support to financial reporting across a range of projects under the banner of the Rewiring Programme.
- Complete a strategic review of assets held by the council.
- Ensure high financial standards and financial innovation.
- Continue to ensure high levels of income collection and debt management.
- Implement category management in the commercial procurement hub to achieve efficiencies.
- Respond to Welfare Reform, lead on financial inclusion and support work on poverty.

Create Jobs & Grow the Economy



Number of people on Job Seeker's Allowance



6% increase in good and outstanding primary schools



The value of York's economy grew to £4.31 billion in 2012, up from £4.17 billion in 2011. Percentage growth between 2008 and 2012 and 2011 and 2012 outstripped that of national and regional growth. York's economic growth was the third highest growth in the region in the last recorded year.

In 2012, York's economy supported 117,000 jobs, the same as 2011. York is the second least affected city for job loss in the region with Leeds losing 2.2% of total jobs between 2011 and 2012.

Jobs & the Economy

The number of people out of work has fallen over the last year to better than pre-recession levels for Job Seekers Allowance Claimants, and the proportion of the population on Out-of-Work benefits is at the lowest point since 2001. This represents just 1.3% of the working age population. The region stands at 3.4% and GB at 2.6%.

However, the proportion of York's population in 2013 in full-time employment, 65.8%, was near historic lows while the region has 74.0%.

York has the 10th highest proportion of its working age population in part-time employment out of 378 Local Authorities which has an impact on productivity in the city.

Youth Unemployment (Job Seekers Allowance Claimants aged 18-24) has decreased by 50% in the last year, one of the lowest proportions on record and has returned to pre-recession levels.

Growth & the Economy

Developers of Terry's, Henry Boot and David Wilson Homes are now working with the council to deliver approved schemes agreed in December 2013. The first homes are expected to go on sale later this year. Planning for the Hiscox offices has been approved bringing 500 jobs to the city. The Nestle site is being actively marketed and the council is working with partners to bring forward development. The Hungate plans approved in January 2014 are progressing and work will commence this summer on the development of 195 new apartments, including 31 affordable homes. The British Sugar site is progressing and following a public exhibition in November 2013 a planning submission is expected later this year.

Focus on Apprenticeships

Jared Longhorne started an Advanced Apprenticeship in ITQ with Browns in 2011. Since then, he has been promoted to Office Supervisor. Jared said, "I decided to do an Apprenticeship as I wanted to improve my IT skills. It's really important to keep up to date with different systems. I really enjoy working here as no day is the same. I hope to stay and work my way up."

Jared's line manager said "He's very good to work with, eager to learn and has brilliant attention to detail. He'll do the little things that others may overlook. We're very happy to have him on board." Browns are so pleased they are now looking for a visual merchandising apprentice, saying. "We have been in York for over 100 years and we have always encouraged and supported training and developing young people. We are happy to be able to offer an apprenticeship as part of the York Apprenticeship Challenge".



The council is currently working closely with Network Rail to develop York Central. Funding has been identified to facilitate access to the site and development of new housing is anticipated in 2015. An application for housing and retail on the White Swan Hotel site was approved in December 2012 and work has begun, including improvements to the public realm as part of the Reinvalidate York initiative.

The Digital Economy

Sky and Talk Talk have joined forces with CityFibre to create a new company to deliver ultra-fast broadband in the city. It will build a city wide pure fibre network with broadband speed of 1 gigabit direct to homes and businesses. This will transform the city's digital connectivity making York the most digitally connected city on the country.

Living Wage

As part of the largest living wage alliance York is the first council in the region to pay a 'Living Wage', working to encourage public and private employers in the city to pay the same so we can become a Living Wage city.

The Skills Economy

York achieved its best ever GCSE results in 2013 with 67% of pupils achieving 5+A*- C including English and Maths. This places York as one of the

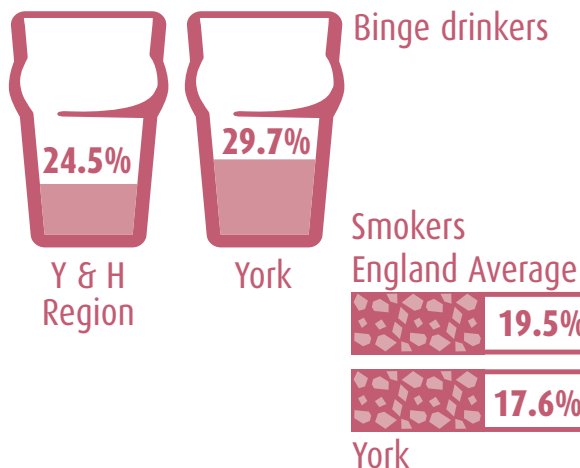
top (16th out of 152) Local Authorities in England and demonstrates high quality teaching in York's secondary schools. In primary schools, the assessment process changed in 2013 and, based on a new set of performance indicators, York results for the most part are in line with or above national figures.

Looking Ahead...

To create jobs and grow the economy the council will;

- Deliver a safe and secure Tour de France event.
- Continue work to ensure through good growth, York is one of the most competitive cities in the UK, Europe and the world including major site developments.
- Work to improve access to better quality, full-time, well paid jobs.
- Continue work to address skills gaps in the city, delivering better jobs with training and further emphasis on apprenticeships. This will include graduate retention and stronger links with the higher education establishments and businesses in the city.
- Open a refurbished Newgate city centre market.

Build Strong Communities



Housing

Housing costs remain a challenge. York is one of the most expensive places to buy or rent in the region. High costs are rooted in York's popularity as a place to live and a long standing mismatch between housing supply and demand. York requires over 1,000 new homes each year to meet housing need.

The ambitious Get York Building programme to re-invigorate York's house-building industry is creating jobs and much needed new private and social housing. Six major sites are now in progress, supporting the Local Plan ambition to build 22,000 homes by 2030. As well as building new housing it is critical we make best use of existing homes. In 2013/14, over 100 empty properties were returned to use. In York, one in five households rent from the private sector, where some of the worst conditions can be found. In 2013, the council introduced a Landlord Accreditation Scheme to improve standards.

Health

Smoking prevalence in York is lower than the national average. Alcohol consumption continues to present a challenge with 29.7% of adults

Focus on Student Volunteers

As part of the York Student Community Strategy, the council's Smarter York officers, in partnership with the University of York and York St John University, carry out volunteer days throughout the year. In December 25 volunteers from York St John University each gave 2 hours of their time to litter pick in the Haxby Road and Groves area. In February they carried out a Ground Force day clearing front gardens and footpaths with York University, linking in with the York Loves Students Campaign.

We continue to build links with student unions at both universities and foster our relationship with Higher York via the York Community Strategy. The aim is to engage with York College and Askham Bryan College in future.



Plans are already in place to increase our student volunteer days in 2014/15.

(over 18) drinking at “Increasing and at risk” levels. York differs from England’s worst authority by only 1%. The best LA is 15.7%, regionally the level is 24.5% (nationally it is 22.3%).

The council continues to work with the two universities and student unions to promote better awareness of excessive alcohol consumption, to address issues around behaviour, alcohol misuse and river safety.

Crime

Crime has fallen across the City for the eighth consecutive year falling by 5% on the previous year. However, it is not without challenges in some key areas including alcohol consumption. York has the 7th worst estimated levels of binge drinking in the country, but the new Alcohol Restriction Zone (ARZ) within the city walls and train station went live on the 31st March 2014. This zone is designed to help control the consumption of alcohol outside of licensed premises.

York received White Ribbon status for its policies and procedures in regard to domestic violence in May 2014. A new multi-agency Anti Social Behaviour (ASB) Hub launched in May 2014, helping police and staff across council departments to deliver a connected ASB service.

Our Libraries

While other local authorities are closing libraries because of financial constraints, York has transferred its 14 libraries and archive services into Explore York Libraries and Archives Mutual. This is a ground breaking, staff-led Industrial Land Provident Society for the benefit of the community.

Working with our communities

Community engagement continues to be a key priority for the council. During 2013-14 the council held over 40 resident forums with 1800 people attending these over the same period. Community Conversations continue to take place across the city providing an opportunity for residents to tell us what they think.

Working Towards a Fairer York – our approach to equalities

Over the last year much has been achieved in delivering the council’s Equalities Improvement Action Plan to reach its ambition to become an ‘Excellent’ authority.

The council formed a new Fairness and Equalities Board this year as well as strengthening its approach to monitoring the diversity of the workforce which will contribute towards the goal of becoming an ‘Excellent’ authority following an anticipated inspection in January 2015.

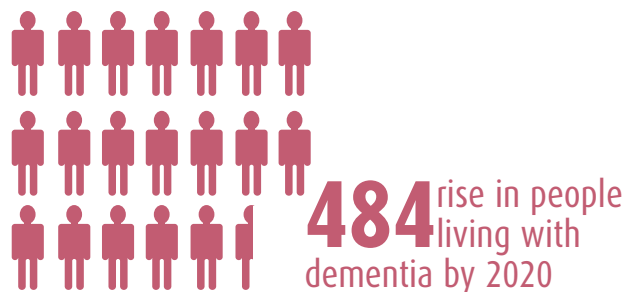
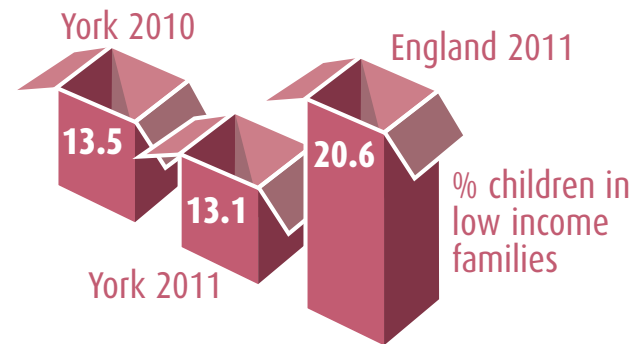
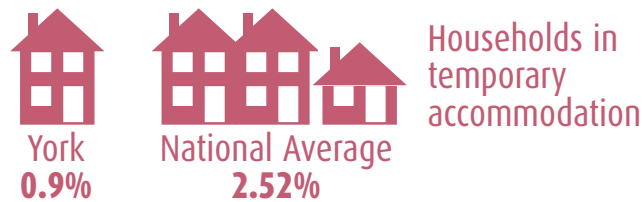
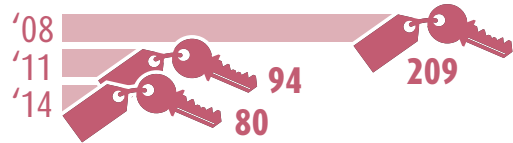
Looking Ahead...

To build strong communities the council will;

- Deliver a community stadium including a county standard athletics facility.
- Support community groups to take greater ownership of the management and operation of parks and green spaces.
- Through the ‘Rewiring’ programme the council will develop community hubs where we can work in partnership with local communities at a neighbourhood level.
- Deliver the Community Learning Strategy and expand opportunities available to residents to promote health and wellbeing, including the development of a pilot programme focusing on living with dementia.
- Consult on the draft local plan that sets out how York’s housing needs will be met up to 2030.
- Raise standards in the private rented sector and continue to tackle homelessness through a sustained focus on early intervention and prevention.

Protect Vulnerable People

People in temporary accommodation in York



Homelessness and Housing Vulnerable people

The council has managed to reduce homelessness this year against a backdrop of high housing costs and the impact of welfare reforms. Households in temporary accommodation are almost as low as they've ever been.

The council is committed to planning for the needs of marginalised and vulnerable groups. 2013 saw the start on site of six new gypsy and traveller pitches and the city's first Supported Housing Strategy agreed.

People with learning disabilities

Housing arrangements have a strong impact on people's overall quality of life. 82.6% of adults with learning disabilities known to social care services were supported to live independently. This is a 19.4% increase over last year outperforming the regional, national and comparator authorities.

Older People

In York it is thought there are 2,725 people currently living with dementia and this is expected to rise to 3,209 by 2020. York is an early adopter of a national pilot recognition

scheme for dementia friendly communities, led by the Alzheimer's Society.

Our ambition is that all older people are enabled to live in their own homes and communities, controlling their support and have access to high quality residential care. Currently, too many older people are spending more time in hospital than they should. The Council is working closely with partners to address this.

Poverty and helping those on low incomes

York has lower proportions of workless households and children in poverty than the region and nationally. However, it remains a significant issue in the city, with 9000 workless households and 4500 children living in poverty, with some areas of the city above regional and national averages.

The council is working to address these problems. The York Financial Assistance Scheme (YFAS) provides a solution for residents in financial difficulty. This replaced former Department of Work and Pensions funding. The £239,549 budget helped 1,557 people 60% of whom live in the city's most deprived wards.

Focus on Special Educational Needs and Disability

York has been nominated as a Champion for its Special Educational Needs and Disability reforms in recognition of the progress made in implementing far reaching reforms.

In York all our developments were based on co-production.

We asked parents how they wanted to share information about their child with professionals, how we could improve assessment, how to increase their understanding of what is on offer.

Parents inspired us and worked with us. We were the first LA to publish a Local Offer in 2012, (show-cased on the Council for Disabled Children's website) and piloted Education Health and Care Plans, improving the plans in the process.

Feedback from parents involved in the new process has been outstanding. "This was the most relaxed review we have been to. Everything I wanted to say was included. It made it easier. It was really about Jo and not about the paperwork. "

Helping children and young people succeed
Specialist services are helping to safely reduce the number of children who are looked after, which at the end of March 2014 had fallen to 222, the lowest since 2009. Between 2011 and 2013 York achieved adoption for 19% of children in care compared with a national average of 13%, which ranks York 16th out of 152 local authorities in England.

68% of adopted children were placed within 20 months of becoming looked after, compared with a national average of 55%. This ranks York 14th out of 152 local authorities in England.

Outcomes for some of the city's most vulnerable children have improved. 22% of Looked After Children eligible for GCSEs in 2012/13 achieved five or more A* to C grades including English and Maths, up from 13% in the previous year.

Pupils eligible for Free School Meals have also seen improved results with 40% achieving five or more A* to C grades including English & Maths (up from 36%).

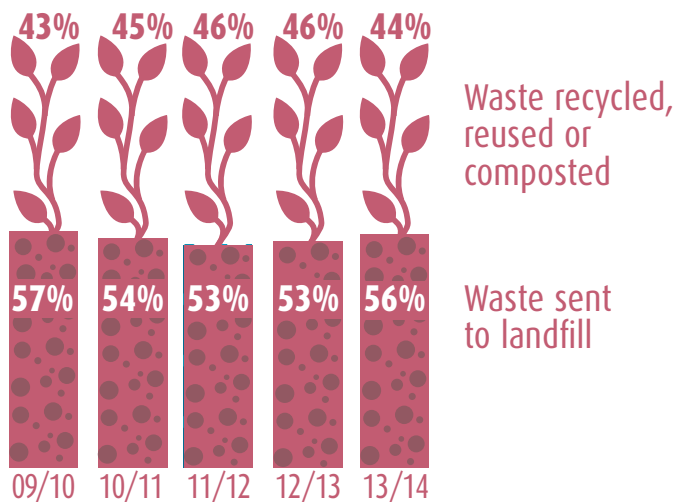
In March 2014, 4.8% of 16-18 year olds in York were not in Education, Employment or Training (NEET). York were 3rd in the region and in line with the average of similar local authorities.

Looking Ahead...

To protect vulnerable people the council will;

- Continue to reduce the number of looked after children.
- Launch the Learning & Development framework for social care practitioners to strengthen services for children requiring support and protection.
- Focus the School Improvement and Skills Service on improving the outcomes of the most vulnerable.
- Continue to mitigate the impact on vulnerable people of welfare reforms and lead on Financial Inclusion and support the work of the Financial Inclusion Steering Group.
- Tackle homelessness through a sustained focus on early intervention and prevention.
- Improve quality of life outcomes for Gypsies and Travellers by increasing engagement, improving facilities and expanding site provision.
- Deliver the Better Care Agenda through partnership working between Adult Social Care and Housing and achieve financial efficiencies by implementing the outcomes of the Sheltered Housing with Extra Care review.

Protect the Environment



Waste

A number of measures have been put in place to reduce collection and disposal costs, focusing on waste prevention, reducing the cost of disposal and recovering some costs from customers. Changes have also been made to rounds and charges introduced for certain services, such as the garden waste subscription service. A reduced garden waste disposal rate has also been achieved.

Climate Change

A detailed renewable energy study for the city has been completed and funding secured to create a Heat Map of York. This will ensure the draft Local Plan encourages renewable energy and continues to deliver the draft Sustainable Energy Road Map.

Funding has been secured through the Leeds City Region's £225k strategic heat programme to carry out initial feasibility studies on seven opportunities for low carbon district heat networks in York. As part of delivering the council's climate change action plan, two assisted collective energy switches have been delivered.

Focus on Electric Transport

York is the first UK city to install a city-wide network of pay as you go charging points for electric vehicles. We installed fast charging points in city centre car parks and Park&Ride sites. York received £250k of government funding towards installing the charging points. The council's Environmental Protection Unit is using the authority's first electric car. It has a 109 mile range and costs just 2p per mile to run, much cheaper than diesel vans or petrol cars.



Six electric buses will operate from the new Poppleton Park&Ride

from June. Another 10 electric buses will operate in York in 2014 with plans for 80% of bus movements to be zero emission by 2018.

The UK's first 'low-emission taxi' incentive scheme has seen the sales of 12 hybrid taxis and 1 full electric taxi to local drivers.

Funded as part of a £280k Department of Energy and Climate Change (DECC) the first helped 328 residents in York consider switching.

Those who switched saved on average £150 a year. The second helped over 700 people consider switching and the 250 who did are set to save an average of £170 a year.

£10k has been secured to deliver a new Home Energy Programme that includes helping residents take practical steps to save energy and carbon in their homes and consider saving money by switching energy suppliers.

Flood defence

A £3.2m scheme to protect 300 residents' homes and businesses from the risk of flooding is nearing completion in the Water End area.

The scheme is a partnership between the council and the Environment Agency and follows extensive public consultation. The council has contributed £1m towards the work which will greatly reduce the risk of a recurrence of the 2012 flooding in the area.



Reinvigorate York

Reinvigorate York is the council's programme of works to enhance public spaces and King's Square is the first of these schemes. One of York's most popular city centre spaces, has been transformed with improved pedestrian access, additional seating and space for performers.

The £490k improvement scheme began in Autumn 2013. Unnecessary street furniture was removed and the area repaved using natural materials. New lighting enhances the square's evening appearance.

A user group of residents, retailers and businesses was established to allow details of the scheme to be discussed.

Reinvigorate York will provide a lasting legacy and enhance the public realm.

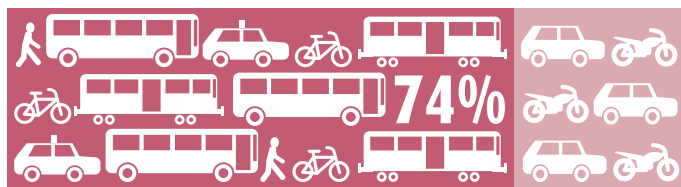
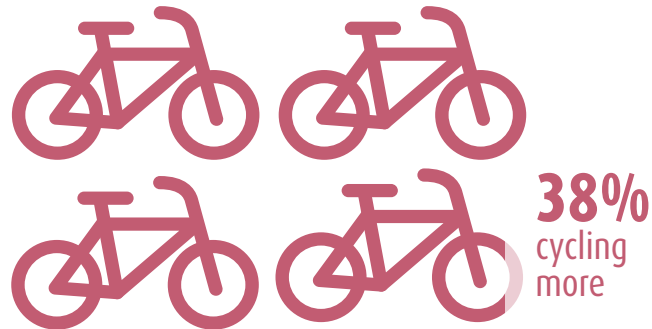
Looking Ahead...

To protect the environment the council will;

- Gain approval for a new Waste Strategy to obtain greater efficiency and cost savings.
- Develop and implement a communication programme to increase public understanding of the Waste Strategy to encourage more recycling and reduce landfill.
- Meet York's health-based air quality objectives and promote the links between public health and air quality.
- Implement and promote Green Deal, along with Leeds City Region partners, to reduce fuel poverty, improve home energy efficiency and reduce carbon emissions.
- Increase use of recyclable materials and investment in resilient new materials to reduce future maintenance cost.
- Invest in LED based street lighting.

Get York Moving

Results from the i-Travel 2013 roll-out show



Arriving at the station using sustainable transport

Bus travel

The YorkLIVE website and mobile apps were launched in June 2013, making it easier for commuters, residents and visitors to navigate their way around the city. YorkLIVE provides live traffic and travel information, including where roadworks and road closures are taking place, how many available spaces are free in council car parks and live rail arrival and departure times.

Park&Ride

York has one the UK's top Park&Ride services, with over four million passenger journeys each year. Two new Park&Ride sites will be launched in June 2014 to improve the existing service and boost capacity. Askham Bar, a new 1,100 space site will replace the current site which is unable to meet demand and Poppleton Bar, a new 600 space site will cater for passengers travelling to York via the A59 and other areas west of the city. The Poppleton Bar Park and Ride service will become York's first all-electric Park and Ride route. Funding for the £22.7m project was approximately 70% DfT and 30% council.

The Park&Ride sites include the i-Travel York Park and Pedal initiative where commuters can hire

secure cycle lockers to leave their bikes safely overnight. Commuters can then park free in the Park&Ride car parks and cycle into York. There are over 70 Park&Ride cycle lockers and they are proving very popular. This is the first such scheme in country and has been shortlisted for a national car park awards scheme.

Traffic

A Review of the winter maintenance policy, including criteria for gritting public highways, was implemented following public consultation and Cabinet approval, resulting in a £20k saving.

The Lendal Bridge traffic restriction trial was implemented to reduce congestion in the city centre, improve public transport journey times and improve the environment at the northern end of the city centre. Analysis of the data suggested that the trial achieved many of the original objectives. However there was considerable concern from residents and businesses and following a letter from the traffic penalty adjudicator the restriction was removed. An independent Traffic Congestion commission is being convened to consider options for tackling traffic levels.

Focus on personalised travel plans

The i-Travel York initiative aims to increase levels of cycling by 20%, walking by 10% and bus usage by 18% reducing congestion and improving health. During summer 2013 i-Travel advisers signed up over 2,200 residents in Rawcliffe and Clifton to a personal challenge to try out a new form of sustainable transport. The aim is to encourage residents to use more sustainable and active modes of transport including walking, cycling, public transport, car sharing and smarter driving.

Nicola and James both cycle to work and signed up for the York Cycle Challenge. Their two daughters cycle to school and enjoy using the Rawcliffe BMX track and cycling into town along the riverside. Nicola said "If everyone makes a few small changes to the way they travel it would make a big difference to York's transport problems."



Cycling

Started the Haxby Road to Clifton Moor Cycle Route providing a new route for cyclists from Haxby and New Earswick to the employment and retail site at Clifton Moor.

An innovative new mobile app has been launched ahead of the Tour de France. "Cycle Yorkshire Ride The Routes" has been designed around the Yorkshire stages of the Grand Depart, encompassing information on the routes, hints and tips on how to cycle specific sections and general rural cycling road safety advice.

Bike Belles, an iTravel York initiative in partnership with Sustrans are delivering a programme to encourage more women into cycling. Current statistics show that only 1 in 4 cyclists are women and 75% of women never cycle at all. Bike Belles encourages women to cycle through a variety of social rides and events such as cycle maintenance classes. The programme is proving very popular and is already exceeding targets in terms of the numbers of Bike Belles champions recruited and participants engaging in the scheme.

Pedestrians

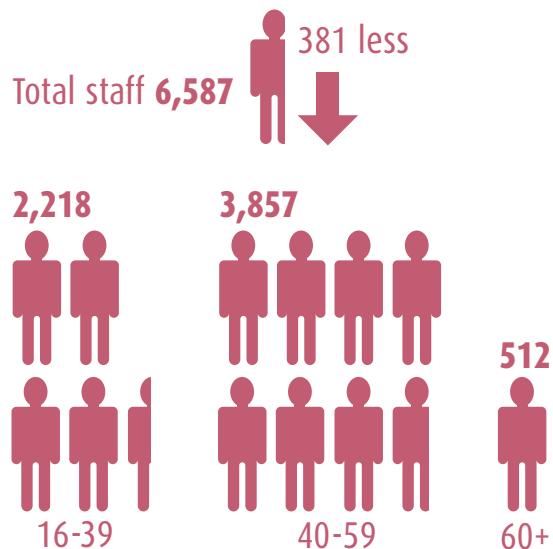
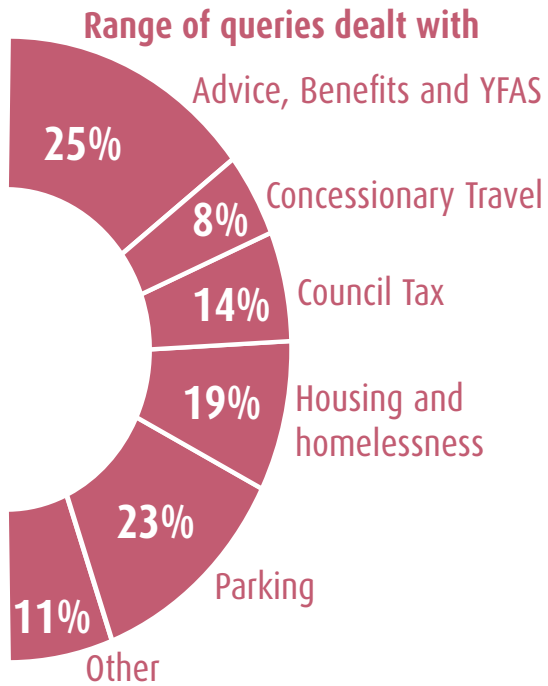
Completed the Fishergate Pedestrian Route improvements to make it safer for pedestrians to get into and out of the city.

Looking Ahead...

To get York moving in 2014/15 the council will;

- Successfully deliver traffic management for the Tour de France.
- Complete the Access York Project which increases the capacity of the service by 30% (2 New Park&Ride sites and the upgrade of the A59/A1237 roundabout).
- Complete the Haxby Road to Clifton Moor Cycle Route providing a new route for cyclists from Haxby and New Earswick to Clifton Moor.
- Complete 20mph speed limit programme for residential areas across the city.
- Deliver Better Bus Area Funded schemes such as Exhibition Square, Capacity enhancements to Clarence Street/Lord Mayors Walk junction, Museum Street bus shelter, and new shelter in Rougier Street.
- Work with the West Yorkshire plus Transport Fund to deliver infrastructure improvements in the city including the completion of the first stages of the Outer Ring Road upgrade study, commencement of detailed design of the A1237 roundabout improvements and review of the station frontage to reduce the conflict between users and improve the interface between modes.

Our Organisation



Rewiring Public Services Programme

Local Government is undergoing radical change. Resident demand for services and community expectation continues to increase. Council finances have reduced nationally by an average of 33% and so in order to balance these interests radical change is required. The council needs to:

- Be more flexible and responsive to changing needs.
- Listen and constantly learn.
- Adapt to changing environments and pressures
- Support the most vulnerable.
- Be modern in the way we use ICT, data and processes to enable greater efficiency and effectiveness.
- Be an excellent communicator.

The Rewiring Programme pulls together a series of projects and programmes, driven by engagement with residents, voluntary and community organisations and businesses, to establish what York, as a place, wants. Already together with its partners, the council has:

- established new operating models including mutuals and wholly owned companies, but more can be done to understand the options in other areas of the council

- enabled residents to provide innovative solutions to challenges in the City and to collaborate and design services as a community (GeniUS Innovation application).
- started working with Leeds Data Mill to better use real-time data which is allowing us to target our resources more effectively. Increasingly we want communities to use this data and make decisions on the outcomes they want and how resources are used.

Customer Service

This year has been dominated by a number of related priorities in the Customer and Administration Accommodation strategies relating to the completion of the consolidation of council offices and services, with the finalisation of the refurbishment of and moves to Hazel Court and West Offices. This incorporated a fully centralised Facilities Management operation and a single Customer Centre for access to all council services in a single modern environment.

The new Customer Service centre at West Offices is the focal point of the building, replacing the original thirteen receptions across the city and bringing them all together in one convenient

location in the heart of the city. This prompted an overhaul in the way face-to-face services were managed and delivered by the council. The objective was to create a friendly, professional and efficient environment to deliver seamless access to all council services.

The centre would need to provide for a weekly footfall of 2,500 people visiting for pre-arranged one to one appointments, group meetings and ad hoc visits for information or face to face interactions. The objective for the council was to deliver on their Customer Strategy aim of “delivering the right service, at the right time, in the right way, at the right cost for our customer”. From 1st April 2013 – 31st March 2014 the Customer Centre provided a service to 124,541 customers/visitors.

Our workforce

Our younger workforce is not representative of the York community where 15.5% of those in employment are aged 16 to 24. We have developed an integrated approach to internships, apprenticeships and work experience placements, with enhanced training allowances for apprentices and for student and graduate interns which reflect our commitment to the employment of greater numbers of young people.

Work to support the council’s Workforce Strategy included:

- embedding the Living Wage into its pay structures.
- undertaking an Equal Pay Audit demonstrating fair pay and addressing any areas of concern by harmonising pay structures.
- the completion of plans to centralise all Learning and Development funding and activity.
- a review and strengthening of Health & Safety governance structures across the council.
- the negotiation of a new Trade Union Engagement Framework to be launched in Summer 2014.

An open council

Engagement with our communities is at the heart of the council’s Rewiring programme. The Community Conversations allow residents to meet councillors and council staff to tell the council their concerns. As well as streaming council meetings the council also publishes all of its travel expenses online and produces a one page summary of consultations. We have begun working with the Leeds Data Mill project, so that data about the council and its partners will become available online for residents so that they can make more informed decisions. It will also mean that the council and its partners become more accountable and reduce the need for Freedom of Information (FOI) requests.

ICT Services

As the world turns digital, customer expectations around how they access services shift. Our ICT services are gearing-up to meet the challenge of the digital age, making best use of the Super Connected Cities programme and significant private sector investment to deliver an ICT infrastructure that supports the Council in meeting its priorities to deliver customer driven services across multiple channels.

Looking Ahead...

The council aims to:

- Improve the whole customer service experience.
- Develop new ways of working to engage local economies and local communities in co-design and co-production of services.
- Continue to stream council meetings on the internet and on YouTube.
- Deliver an organisational change programme to enable people to work in a different way to support the Rewiring programme.
- Improve feedback from staff around work demands and create a wellbeing offer to better support staff through change.
- Roll out a new offer to young people on apprenticeships, work experience placements and internships.

The Council Plan priorities illustrate how the work of the council is contributing to real outcomes and benefits for the community.

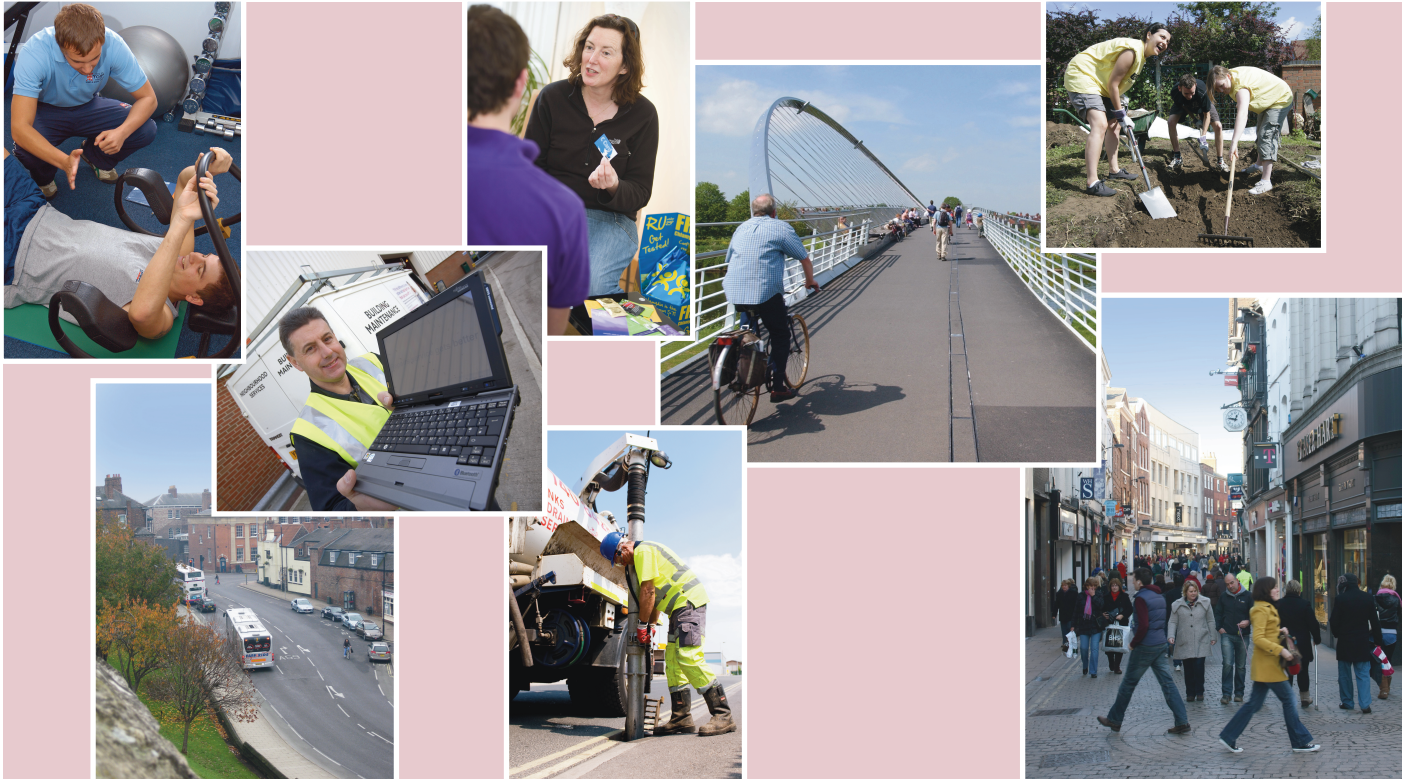
Create jobs and grow the economy

Build strong communities

Protect vulnerable people

Protect the environment

Get York moving



Large print, CD and other formats are available on request.

Polish

To jest ulotka o komentarze i skarg Miasta Rady Jorku, usług dla dzieci. Możemy dostarczyć te informacje w swoim własnym języku.

Turkish

Bu York Konseyi City, çocuk hizmetleri hakkında yorumlar ve şikayetler hakkında bir broşür olduğunu. Biz kendi dilinizde bu bilgiyi sağlayabilir.

Cantonese

這是一個有關的意見和投訴，紐約市議會，兒童服務小冊子。我們可以在自己的語言提供這些信息。



Community Safety Overview & Scrutiny Committee 30 July 2014
Report of the Assistant Director for Transport, Highways and Waste

Discretionary Charges in Waste Management - Review Scoping Report

Summary

1. The report provides further information in support of the proposed scrutiny review of Discretionary Charges in Waste Management. Members are asked to agree a remit and methodology for the review and agree a timeframe for its completion.

Background to Review

2. In March 2014 this Committee agreed a number of possible topics to propose at the annual Scrutiny work planning event scheduled for May 2014. One suggestion was to carry out a review of Commercial Waste i.e. issues around shortfall in income and a reducing customer base. However the Assistant Director for Transport, Highways & Waste suggested it would be more beneficial to the work of officers if the Committee carry out a review of 'Discretionary Charges in Waste Management' as it would help the Council understand where it is in relation to other Authorities, and help identify the Council's position in support of the Place Based Services review due to be undertaken by officers during this municipal year.
3. Following discussion of this proposal at its meeting in June 2014, the Committee requested a review scoping report for this meeting.

Introduction to Discretionary Charging

4. In the current economic and funding climate City of York Council (CYC) needs to achieve budget efficiencies and savings year on year. CYC is facing challenging financial circumstances requiring a fundamental consideration of service delivery.
5. An ongoing review of waste services is being carried out to develop options for future service delivery. We are looking at different ways to

make all services more cost effective. A key area for further investigation is that of discretionary charges for various waste related services.

6. Local authorities have powers to charge for a wide range of services. Many of these powers derive from legislation that applies to specific service areas. The Local Government Act 2003 also provides the ability to charge for discretionary services. For waste related activities, the list of discretionary services includes green waste collection, bulky waste collection and some elements of household waste recycling centres operations.
7. Historically where discretionary services have been provided free there may be high levels of public concern and opposition to the introduction of charges. Residents may consider that these services should be provided through their Council Tax and not be subject to a separate additional charge.
8. The main factor that determines the impact of charges on service use is the price sensitivity of current and potential service users. People have different levels of price sensitivity for different services, influenced by:
 - Ability to pay - how charges relate to an individual's level of disposable income.
 - Perceptions of value for money - whether charges are judged to provide value for money for the level of service being offered and influenced by the extent to which a service is deemed a necessity.
 - Availability of alternatives - whether the same or similar services can be obtained from other public, private or voluntary sector providers at lower cost or with greater value.
9. CYC already charges householders for a number of discretionary waste services but there is further scope to extend the range and level of charges made as evidenced in this report.

Charging Schemes Operating Nationally

10. Garden Waste Collection - In setting a charge for the collection of garden waste a decision has to be made as to whether it should:
 - Be relatively nominal to encourage maximum diversion of garden waste from the residual stream.

- Cover the cost of collection to make this cost neutral to the authority.
- Cover the cost of collection and treatment to deter additional arisings and make the full service cost neutral.

11. More than a third of councils across England charge to collect garden waste. Taking into account the range of factors influencing charging policy it is not therefore surprising that charges for the service vary greatly:

- **Richmondshire District Council** - Charge £17 a year for a 140 litre bin collected fortnightly from March to November (21 collections). Additional bins are charged at £12 per year.
- **Kingston Council, London** - Charges £75 per year for a 240 litre bin collected fortnightly (only break in service is over Christmas and New Year period). Maximum of 3 bins per household. For householders generating less garden waste there is a biodegradable bag scheme available. Charge is £27 for a roll of 10 x 60 litre bags.
- **CYC** - From September 2013 every household included in green waste collection service is able to have one 180 litre bin emptied fortnightly from April to October. Householders with more green waste bins must join the additional bin subscription service to ensure their extra containers are emptied. All additional green bins are subject to an annual charge which is currently £35 per bin.

12. Bulky Waste Collection - Many councils have an incremental fee scale, with a minimum charge for one or more items and an additional charge per item or banded number of items. Banded fees are relatively simple to administer, but may lead to residents including items just to get rid of them cheaply, so the fee is not an effective deterrent to arisings. Some local authorities choose to provide service through their residual waste collection infrastructure whilst others deliver a completely separate collection service.

13. Examples of different bulky waste collection schemes are:

- **Test Valley Borough Council** - Charges householders £20.50 for one item or £37.00 for multiple items (maximum of 4 items). Free collections will be given for households who receive Council Tax Support (excluding single person discount). A maximum of two collections per year, four items per collection.

- **South Kesteven District Council** - Charges £11.00 for the first item and £5.00 each for all other items.
 - **CYC** - Standard charge is £36.75 for the removal of up to 10 bulky items per collection. There are no concessionary rates available.
14. Household Waste Recycling Centres - An increasing number of local authorities are implementing charges for householders disposing of waste at household waste recycling centres. The majority of charges relate to specific waste types (particularly DIY project waste) but some local authorities are also charging an entrance fee for householders using sites.
15. Examples of different charging schemes being used at household waste recycling centres are:
- **London Borough of Hillingdon** - Householders bringing larger quantities of building/DIY waste are required to pay the full trade waste rate for disposing of these materials. Current full trade waste rate is £150 per tonne with a minimum charge of £15 for up to 100 kg. Larger quantities can be defined as anything over 2/3 small bags of building waste. Chargeable materials include bricks, hard core and glass; tiles and other roofing materials; plasterboard doors and window frames; bathroom suites, kitchen units and worktops; sheds and fence panels; asphalt, tarmac and asbestos, wooden items, timber and pallets.
 - **Norfolk County Council** - DIY waste is accepted at all Norfolk's main recycling centres but is restricted to one large item or one 80-litre bag per household per week. For example, one door, a bath tub, a toilet or one fence panel. Or one 80-litre sack of tiles, bricks or cement. For people who want to dispose of larger amounts of DIY waste they can use a 'Pay-as-you-throw' service, available at eight main recycling centres plus eight other sites. This is likely to be a cheaper alternative to hiring a skip for small to medium sized DIY projects. Charges per visit range from £30 for a car (including estates) up to £68 for a Transit van.
 - **Somerset Waste Partnership** - This is a local authority team that manages waste services on behalf of six local authorities. There are sixteen recycling centres in Somerset. Fourteen are Recycling Centres which are free to enter, and two are Community Recycling Sites with an entry fee of £2 per vehicle per visit.

- **CYC** - In July 2013 charges were introduced for householders disposing of brick/rubble (van or trailer with up to 500kg - £21.00 per visit / normal family car with up to 250kg - £11.00 per visit), plasterboard (£5.50 per sheet or bag), bonded asbestos (£11.00 per sheet up to 50kg / £5.50 per bag) and gas bottles (various charges dependent of size of item). Facility for the disposal of these these materials and items is only available at the Hazel Court site. Non York residents are not allowed to use the Towthorpe site but can take waste to Hazel Court for a charge of £10 per visit.

Other Discretionary Waste Services

16. In addition to the main use of discretionary charges identified in this report there are a number of other service areas that could be considered in a review of charging policy. These services include:
- Commercial waste collection including service provided to schools and charitable organisations
 - Trade waste disposal at household waste recycling centres including service provided to charitable organisations & landlords/letting agents
 - Clinical waste collection
 - Provision of waste containers
 - Hazardous wastes including chemicals

Framework for Gathering Information and Evidence

17. In setting up a framework for a review of charging policy there are various methods available to gather information and evidence, including:
- Benchmarking - To establish what is possible in terms of income generation, recycling performance etc. the review could look at local authorities that are: in our family group, those that are top achievers in terms of recycling performance, partners in the York and North Yorkshire Waste Partnership, similar cities (such as Chester, Oxford and Cambridge).
 - Workshop for Members to help them gain an understanding about the practical and political issues associated with specific charging schemes.
 - Visits to other local authorities.
 - Guest speakers to discuss the operational and financial aspects of specific charging schemes.

Council Plan 2011 - 2015

18. The work outlined in this report will help to contribute to our corporate priority of protecting the environment by continuing to provide services that are efficient, cost effective and focussed on the customer.

Implications

19. There are no financial, legal and HR implications arising directly from information provided in this report.

Recommendations

20. Having considered the information within this report, Members are recommended to:
- Agree a remit for the review with a clear aim and a number of objectives
 - Set up a Task Group to carry out the review on the Committee's behalf
 - Establish a methodology and timeframe for the review based on the suggestions in paragraph 17 above.

Reason: To progress the review inline with scrutiny procedures and protocols.

Contact Details

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Assistant Director of Transport, Highways
& Waste

Melanie Carr
Scrutiny Officer
Scrutiny Services

Tel No. 01904 552054

Report Approved **Date** 21 July 2014

Wards Affected: *List wards or tick box to indicate all* **All**

For further information please contact the author of the report.

Background Papers: None

Annexes: None

Community Safety Overview & Scrutiny Committee – Draft Workplan 2014-15

Dates	Work Programme
4 June 2014 @ 5:30pm	<ol style="list-style-type: none"> 1. Introductory Report on Suggested Scrutiny Topics for Review in this Municipal Year 2. Update on the Embedding of CYCs Taxi Licensing Policy 3. Workplan 2014-15
30 July 2014 @ 5:30pm	<ol style="list-style-type: none"> 1. Attendance of the Cabinet Member for Environmental Services, Planning & Sustainability 2. Safer York Partnership Bi-Annual Performance Report 3. CYC Year End Financial & Performance Monitoring Report 4. Scoping Report on Proposed 'Discretionary Charges in Waste Management' Scrutiny Review 5. CCTV Overview Report (<i>Deferred to 3 September 2014 meeting</i>) 6. Workplan 2014-15
3 Sept 2014 @ 5:30pm	<ol style="list-style-type: none"> 1. CYC First Qtr Finance & Performance Monitoring Report (Patrick Looker) 2. Update on the work of AVANTE (Alcohol, Violence & Night-Time Economy) (Tanya Lyon SYP) 3. CCTV Overview Report (<i>deferred from previous meeting</i>) 4. Draft Final Report - A-boards Scrutiny Review 5. Draft Final Report – Domestic Waste Review 6. Commercial Waste Overview Briefing 7. Workplan 2014-15
5 Nov 2014 @ 5:30pm	<ol style="list-style-type: none"> 1. Update on implementation of recommendations from previously completed Community Resilience Review 2. Update on changes in Probation Service 3. Update on work of Horse Bailiff 4. Workplan 2014-15 & Verbal Update on Ongoing Scrutiny Review
7 Jan 2015 @ 5:30pm	<ol style="list-style-type: none"> 1. Safer York Partnership Bi-Annual Performance Report (Ian Cunningham) 2. CYC Second Qtr Finance & Performance Monitoring Report (Patrick Looker) 3. Further Update on the Embedding of CYC's Taxi Licensing Policy 4. Workplan 2014-15 inc. Verbal Update on Ongoing Reviews
4 March 2015 @ 5:30pm	<ol style="list-style-type: none"> 1. CYC Third Qtr Finance & Performance Monitoring Report 2. Update on Anti-Social Behaviour Hub 3. Draft Workplan for 2015/16 – Discussion re Possible Topics for Scrutiny Review in coming Year

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Annual Report 2013 – 2014 Cabinet Member for Homes & Safer Communities to Community Safety Scrutiny

The last year has seen some positive steps forward in the area of Safer Communities but the concern for future years will be whether such services will still be provided. As with all services, provided by the Council and its partners, they are under continued pressure as a result of funding reductions by central Government. The City of York Council, and partners, are working to ensure that vital services are provided and are doing well considering the funding cuts, percentage wise, being four times that of Whitehall

A growing concern for residents, and business, is how York is perceived due to the behaviour of some who use the City's licensed premises and how those premises are managed. Whilst it is not possible to control 'pre-loading' as a City and with our partners we can ensure that the law is enforced and that strong messages on Anti Social Behaviour (ASB) are sent out. During the year I will be working with Council Officers, and partners, to gather evidence so that action can be taken against those licensed premises that continue to break the law with regard to the Licensing Act 2003, that is to serve people who are intoxicated. Such premises also give a 'bad' name to the licensed trade which has many hard working owners, managers and employees. So I will be clear that the behaviour of some companies will not be acceptable in the City and this will be a priority



Safer York Partnership (SYP) - took on the running of Retailers Against Crime York (RACY) as it was decided to mainstream its function by working more closely with the Police. Given the budget position there will be a review of the whole partnership arrangements in light of the Community Safety Strategy which needs to take into account the new arrangements with the ASB hub.

Crime Statistics for the year end 2013-14 (North Yorkshire Police and Iquanta¹) show that reported crime fell by 550 crimes, a 5% reduction in total crime on the previous year. This is the eighth year in a row that overall crime has fallen within the City. All reduction targets were been met in 2013/14 except shoplifting which has seen a 5% rise in reported crime levels – nationally an increase in shoplifting of food. A recent benchmarking study suggests York should be able to achieve continuing

¹ Home Office performance measurement system to compare most similar community safety partnerships

reductions in business crime and cycle theft. The City also performs well against its peers in acquisitive and violent crime which has seen a 14% fall over the last financial year.

After four years of falling cycle thefts, although meeting Community Safety Plan targets, York saw a significant rise in theft levels in 2013/14. The rate of cycle theft per 1000 population is four times higher than in the comparable cities for cycling, Cambridge and Oxford.

Hate crimes reported in 2013/14 have followed a similar trend to previous years with around 100 incidents reported. The majority of crimes/ incidents are of a racial nature and are spread throughout the City. However information shows that hate crimes are under reported and that there has been a rise linked to extremist politics in the country.

To see more about the work of SYP go to <http://www.saferyork.org.uk/>

Anti Social Behavioural (ASB) Hub - The Council was successful in bidding to the Police Innovation Fund, for £58k, towards setting up the ASB hub. Launched in May 2014 it consists of North Yorkshire Police Force (NYPF) Officers and several Council departments.

Situated at West Offices the Hub involves bringing together elements of the police IT system to the building. There are daily meetings to discuss ASB incidents reported which look to decide who is the most relevant agency to deal with the issue. A risk assessment has been put in place to review all ASB incidents to ensure the correct level of actions needed and to make decisions on high risk cases - it is expected that there will be a case load of around 50 high risk cases at anyone time.

The implementation of the Hub's case management system is currently underway but as it will have to meet both organisation information compliance guidelines for Public Service Network (PSN) and Public Service Network Police (PSNP) this will be launched towards the end of the year - it is vital to the Hub's work that there is agreement to and provision of a multi-agency case management system. The initial project plan to purchase a solution is currently on hold whilst NYPF decide their long-term corporate vision for data sharing, ownership and usage.

AVANTE - During the last year the SYP sub group AVANTE (Alcohol, Violence and the Night Time Economy) has been looking at the night time economy and problems related to excessive alcohol consumption. Work has included the *Cumulative Impact Zone* - dealing with issues

around noise and premises selling off sales alcohol in the City Centre - and the *Alcohol Restriction Zone* - launched in April which deals with the problem of those drinking cheap alcohol from off licenses before/between bars.

AVANTE Refresh – after attending my first meeting I have asked Officers to refresh the group, as I feel some key players of the night time economy are missing. Presently there is a ‘doing to’ rather than involvement feel. With that in mind I have invited representatives from the Taxi Association and the Licensed Victuallers Association to join.

I also believe that there is a need, at certain points in the year, to listen to and work with those who hold ‘events’, such as the Race Course. With that in mind I will be meeting with the Clerk of the Course, William Derby to see how he can work with the Group at key points in the year.

River Safety Working Group - A *River Safety Working Group* has been convened as a sub-group of AVANTE in the light of the recent river deaths. Membership of the group includes:

North Yorkshire Police, North Yorkshire Fire and Rescue Service, City of York Council CCTV, University of York, University of York St. John, APEX Radio Systems Ltd and the Police Crime Commissioner.

The first meeting was held on the 27th May 2014 at which the interim findings of a recent ROSPA River Safety Audit were reported and a term of reference adopted based on the following draft:

To reduce river-related fatalities in York by:

- Raising awareness of the dangers of entering York’s rivers, particularly after consumption of alcohol, through the use of campaigns targeted at adult residents, students and visitors.
- Increase the probability of rescue by ensuring access to safety devices such as: life buoys, grab chains, search lights etc.
- Prevent/design out access to the river at known danger/trip and fall spots wherever possible.
- Improve coordination of emergency response between NYP and North Yorks Fire & Rescue Service.
- Encourage evening venues to contribute to the safe return home of customers, through the use of training and awareness programmes and Nightsafe radio and liaison with support services such as: Street Angels, University of York Nightsafe scheme, Static Ambulance Unit.

- Improve the education of York's children in relation to river safety and the importance of swimming/life saving skills.

Nightsafe Radio - 70 evening venues now carry the new Nightsafe radio. In addition, radios are carried by the following agencies:

North Yorkshire Police, Street Angels, Yorkshire Ambulance Service, City of York Licensing, North Yorkshire Police Licensing, Anti Social Behaviour Hub, City Centre Enforcement Team, British Transport Police Minster Police, York University Student Union Nightsafe scheme, City of York Council Control Room.

The Nightsafe Radio scheme is delivered by York Business Against Crime (YBAC) but is monitored via AVANTE.

Static Ambulance Unit - The static ambulance unit, based in St. Helen's Square on Friday and Saturday nights commenced on the 6th June and will be on site from 7pm until 4am. The Unit is not a *Rest and Recovery Centre* but for those who have suffered minor injuries, usually as a result of falls due to excess alcohol - over 90% of attendees are discharged from a similar unit in Leeds. Those seriously drunk will continue to be referred to the Hospital Emergency department. For those who may need somewhere to rest, they will be referred to the Street Angels Night bus, on Saturday evenings, which will be parked adjacent.

Monitoring information will be collected by Yorkshire Ambulance Service staff, including in which venue last drinks were consumed - this information is vital when understanding where issues arise. I am keen that the information is used to target safe drinking, address health and welfare issues and help enable prosecution of those breaking the law.

Alcohol Diversion Programme – The programme began taking referrals on Monday 19th May with the first course starting on the 2nd June. The programme is delivered by Lifeline with capacity for 10-15 people on each course. Those arrested by either North Yorkshire Police or the British Transport Police - will be offered the option of attending the course and the charge being cancelled - offenders will be expected to book onto the course within 15 days of arrest as part of the bail process.

The programme is aimed at those who are non-alcohol dependent, but referrals will take place for those who are alcohol dependent to more appropriate treatment programmes. Those who cause problems either on trains or at York railway station, including non-York residents, will also be expected to attend the programme in York.

The programme is one of five throughout the country and aims to encourage people to reflect on their behaviour, personal responsibility and the choices they make, rather than on alcohol issues alone. The programme is being evaluated by the University of York with initial findings to be reported after 6 months.

The University of York Students' Union (YUSU) - have developed their own 'Street Angels' programme due to be launched in Freshers' Week - provisionally called 'Nightsafe' the Union have received applications from over 100 would-be volunteers. The scheme will provide help and support to students, and others, in vulnerable situations at night in town. The idea is to provide a friendly, non-judgemental face that people can turn to for assistance. The scheme will operate on *YUSU Club nights*, focusing on those clubs and the surrounding areas



University of York St. John – Plan Safe, Drink Safe, Home Safe campaign – the University of York St. John Students' Union has recently developed this campaign which has been considered by the River Safety Working Group for adoption across the city.

The scheme covers posters, beer mats, leaflets, etc gives advice on safe drinking and how to get home safely after a night out in York

Business Crime - York Business Against Crime (YBAC) goes from strength to strength. YBAC has a Board of Management, which includes

representatives from the retail sector and meets on a monthly basis. Relevant policies and protocols are now in place and the scheme is due to be assessed by the Association of Business Crime Partnerships (ABCP) in Autumn 2014. Tanya Lyon, Community Safety Manager, Crime & Night Time Economy

represents CYC on the YBAC Board and is the link to ABCP. 36 retailers have signed up to the scheme with additional applications pending - the top 25 most targeted stores who have not signed up have recently been written to informing them of the benefits of the scheme. There has been positive feedback from retailers about the new SentrySIS² intranet system which allows images of offenders to be shared between stores and with North Yorkshire Police - there will shortly be a meeting with Business Against Crime in Leeds (BACIL) to discuss how we can access each others' images for information sharing purposes.

YBAC Exclusion Order meetings are held monthly. Exclusion Orders are imposed on those whose offending is 'persistent and prolific', who are over 18 years of age, have had more than 5 arrests in a 12 month period and an arrest in at least 3 out of the previous 6 months – there are currently 15 individuals who have been served an Exclusion Order.

A meeting with Acomb retailers, in late May offered a month's free trial of YBAC membership for Acomb stores during July.

Acquisitive Crime - the Burglary Task Group and the Cycle Theft Task Group both met in late May to review data and to redraft action plans. Both groups meet monthly, whilst the vehicle crime task group has been suspended as the data for this crime type shows low levels. However, SYP continues to monitor the data in order to identify any emerging trends. Both groups are chaired by Tanya Lyon, Community Safety Manager, Crime & Night Time Economy and are attended by other CYC representatives as well as a range of external public, private and voluntary sector members.

Crime Summit – The summit took place on the 28th March 2014 and was used to consult on the Community Safety Strategy for the next three years - this will set the direction of work for the Safer York Partnership over that period. Delegates included representatives from the statutory and voluntary sector and residents associations.

The keynote speaker was Deputy Chief Constable Tim Madgwick who gave an overview of the national picture for Community Safety as he is the Association Chief Police Officer lead in this area. Workshops were held themed around Alcohol, ASB and Domestic Violence.

² information sharing portal that allows retailers and key stakeholders to share intelligence, images of offenders and information

York Domestic Violence Strategy Board - I first started discussing how the Council, and its partners, could better act on the causes of and support required, in relation to Domestic Violence, with Dr Paul Edmondson-Jones in autumn 2012.

One of the first aspects discussed was how the City could become a White Ribbon City. I would like to note, at this point, the excellent work done by the former Lord Mayor of York Cllr Julie Gunnell (2013-2014) and City of York Officer Nicola Squires, along with many others, who gained White Ribbon status for the City <http://www.whiteribboncampaign.co.uk/> I would like to thank the former Lord Mayor for her passion with regard to this subject, which she has supported for a number of years, and the profile Domestic Violence has had in the charities she supported.

In the summer of 2013 I met with Council officers about the setting up of a distinct *York Domestic Violence Strategy Board* as there was a view that York's issues were becoming lost in the North Yorkshire Board's work. The Board first met in October 2013 and now meets bi monthly. The Board consists of myself, as Chair, Cabinet Member for Health & Community Engagement, Dr Paul Edmondson-Jones Director of Health & Wellbeing, Jon Stonehouse Director of Children's Services, Education and Skills, IDAS (Independent Domestic Abuse Service), North Yorkshire Police, Vale of York Clinical Commissioning Group, York St John's University and Council Officers from Adults and Children's Services.

The Board has decided to have its own strategy, distinct from North Yorkshire County Council (NYCC). CYC has been part of a joint strategy for many years – due to it not being seen as a Council priority – but this has meant that York has been 'lost' in the NYCC plans and policy. CYC will still work with NYCC but I, and the Board members feel, we have different needs and priorities in York.

During the next year we will be looking at the continuing challenge of funding, the complexities of growing 'need', how to ensure that those who experience domestic abuse during sporting events can be supported - such as the World Cup- and issues such as Forced Marriages, Sexual Assaults and continued support of White Ribbon. I believe it is important that we do not have a '*it does not take place in York*' view and with that in mind we need to be aware of the issue of Female Genital Mutilation (FGM) and that it can happen here.

There are some issues with regard to funding for Domestic Abuse services over the coming years - funding comes from a variety of pots, many of which are due to run out. Part of the funding comes via the Police and Crime Commissioner (PCC) and I am concerned about the future of victim support services due to the procurement process being undertaken which could mean cutting out local providers and resulting in a patchwork service that doesn't serve anyone well. Therefore, we are moving work forward on the York strategy to put York in the best negotiating position. I am confident we can use our working relationship with the PCC to achieve the results for York - this is important as IDAS have seen referrals up by 30% not just as a result of an overall rise in incidents but that more people are willing to come forward

North Yorkshire and City of York Sexual Assault Referral Centre (SARC) – In late May I visited the SARC in York. The SARC opened in May 2013 and is the main centre in North Yorkshire - although there are medical suites in Harrogate and Scarborough - and is self referral.

The design and running of the Centre is based on best practice from across the country. It is not a 24/7 service, a crisis centre, but does have flexibility so that those who require the service can be seen at their convenience either here in York or the staff member will travel across North Yorkshire if a victim cannot travel to York.

The SARC is staffed by a member of Police staff not a Police Officer. This is because the service is about providing a dedicated service for men and women who have been raped or sexually assaulted recently or in the past. The service allows people to decide if they wish the crime to be referred to the Police to be fully investigated – it gives time to think.

For those who have recently been assaulted a Forensic Medical Examination Team can be seen and evidence taken can, if required, be used in any prosecution. Staff at the Centre can also sign post victims to other agencies for counselling support such as a Independent Sexual Violence Advisor (ISVA's) If a victim of an assault decided to report an assault North Yorkshire Police have Sexual Offences Investigation Trained Officers (SOIT) who have received specialist training to work with victims of rape and sexual assault.

Further information can be found at <http://www.turntobridgehouse.org/>

I will be discussing the service further with the Police and Crime Commissioner as I am interested in how more residents can be made aware of the service and how we can get the message in to schools, as we are already about Domestic Violence in young people's relationships

Section 136 Suite – North Yorkshire Police Force area was the last in the country to have a Section 136 Suite. These facilities are essential to the City as many people with mental health conditions were spending time in unsuitable Police Cells. Through the Health & Wellbeing Board I drove this forward but unfortunately it was held up by the NHS PropCo who had not undertaken project work before and delayed the provision by many months - disturbingly trying to lay the blame on others.

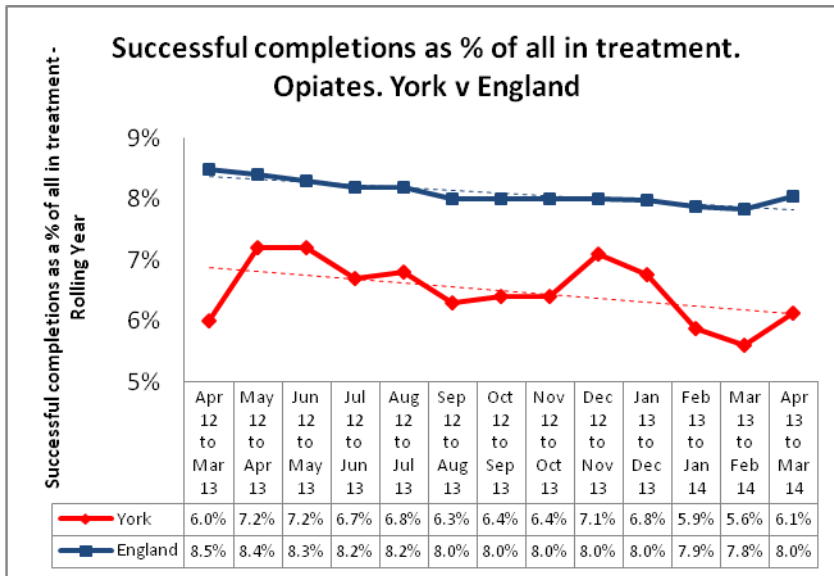
I recently visited the Section 136 Place of Safety Suite at Bootham Park. The suite is welcoming, light and airy but also safe. There is an office, an interview room and two 'safe rooms'. Both rooms, and their ensuite wet rooms - one of the most up to date in the country bathrooms - are ligature free and no fittings or fixtures could be used for self harm. Each room has CCTV, not for recording purposes but for monitoring as viewing panels were not allowed to be installed in the Grade 2 listed doors. It is the only Suite in the country to have this.

Drug and Alcohol treatment services - In 2010 CYC took over the commissioning responsibility from Health and in April 2013 it became part of the new Public Health structure. In 2011 all *Drug & Alcohol* treatment services within the commissioning scope of the Council were subject to competitive tender - contracts were awarded in April 2012 these are due to be re-tendered in 2016-17

National *Drug and Alcohol* strategies set out key aims for the delivery of treatment services and Public Health England (PHE) have reflected these within their key priorities.

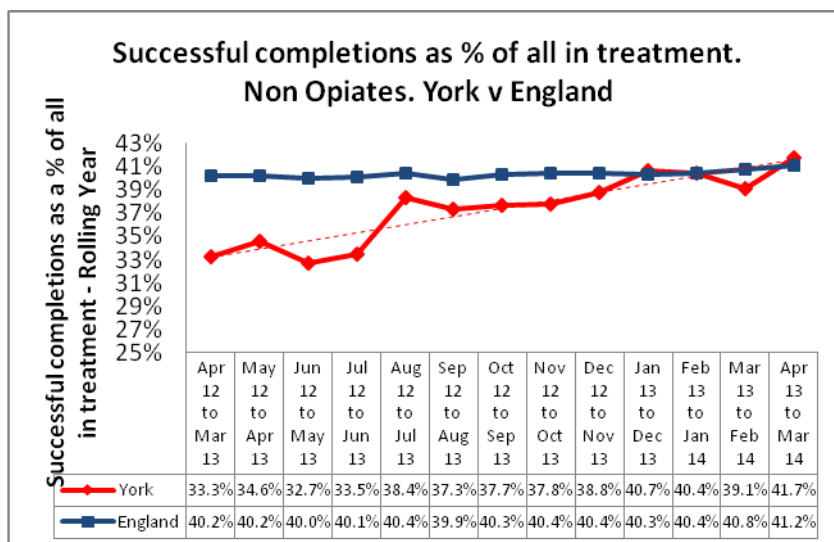
- Recovery Orientated Integrated Drug Treatment Systems in local areas should "Offer every support for people to choose recovery as an achievable way out of addiction" Drug strategy 2010. "The goal of all treatment is for drug users to achieve abstinence from their drugs" NTA 2009
- Reduction in the burden of disease and disability in life focusing on preventing and recovering from conditions with the greatest impact, including dementia, anxiety, depression and drug dependency

Successful completions trend charts York v England (Opiate only)



Opiate rate - drugs such as Heroin and Crack Cocaine - have shown an improving trend over reporting periods but have not yet reached the national average

Successful completions trend charts York v England (Non Opiate)



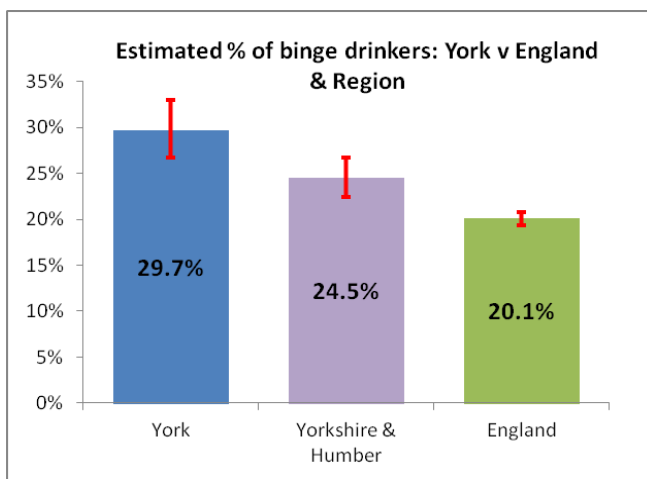
Non opiate rates - self reported drug addiction including cannabis and new psychoactive substances - have improved over the last few reporting periods and are now close to the national average.

The next twelve months - Following recommendations from the JSNA, Safer York Partnership agreed to support the development of a cross partner Alcohol Needs Analysis, strategy and action plan which is intended to be shared with the Health & Wellbeing Board.

A project group will develop and build on existing profiling to ensure the City is able to effectively tackle the wider spectrum of alcohol related issues faced such as illegal sales, prevention of harm to individuals, anti social behaviour, night time economy specific issues as well as the treatment of dependency.

Public Health and the *Drug & Alcohol* team continue to work with treatment providers to increase the access for clients who wish to seek abstinence from addiction. Work will also move forward to support the development of a recovery centre following a capital investment by Public Health England with the recovery provider Changing Lives

Estimated % of binge drinkers in York.



Alcohol - Binge drinking is defined as consumption of at least twice the daily recommended amount of alcohol in a single drinking session (men 8 or more units, women 6 or more units). York is estimated to have a significantly higher percentage of binge drinkers than the

n the chart.

The estimated percentage of ‘increasing risk’ and ‘higher risk’ drinkers in York (24.5%) is higher than regional (22.2%) and national (22.3%) levels. Currently there are no local estimates available for levels of alcohol dependency, however if the national estimates (NHS Information Centre for Health and Social Care, 2009) are applied to the York population this would suggest there are almost **7,000** males and **3,000** females in York with some degree of alcohol dependence (mild, moderate or severe).

The estimated percentage of dependent drinkers in the population can be used to gauge the treatment ‘penetration rate’ for York in comparison with England. Table below shows number of adults in structured alcohol treatment in 2012-13 as a percentage of the estimated number of dependent drinkers based on 2012 mid year population figures.

Alcohol treatment penetration rate for York and England

Data	Region	Males	Females	Persons
a. 16-74 population (ONS Mid 2012)	York	74,456	76,760	151,216
	England	19,425,657	19,725,828	39,151,485
b. Dependent Drinker	York	6,924	2,763	9,688

Estimates - % of 16-74 population (9.3% male, 3.6% female)	England	1,806,586	710,130	2,516,716
c. In structured alcohol treatment 2012/13 NDTMS	York	291	200	491
	England	69,461	38,727	108,188
d. Treatment penetration rates (c/b*100)	York	4.2%	7.2%	5.1%
	England	3.8%	5.5%	4.3%

The Public Health England identifies three main ways in which alcohol use impacts on health and wellbeing: hospital admissions; mortality and months of life lost and alcohol related crime. York is rated against it's 'nearest neighbours' as experiencing:

- the 'least' amount of harm for hospital admissions
- the 'least' amount of harm for mortality and months of life lost
- 'lower' harm levels for alcohol related recorded crime
- 'higher' harm levels for alcohol related violent crime.

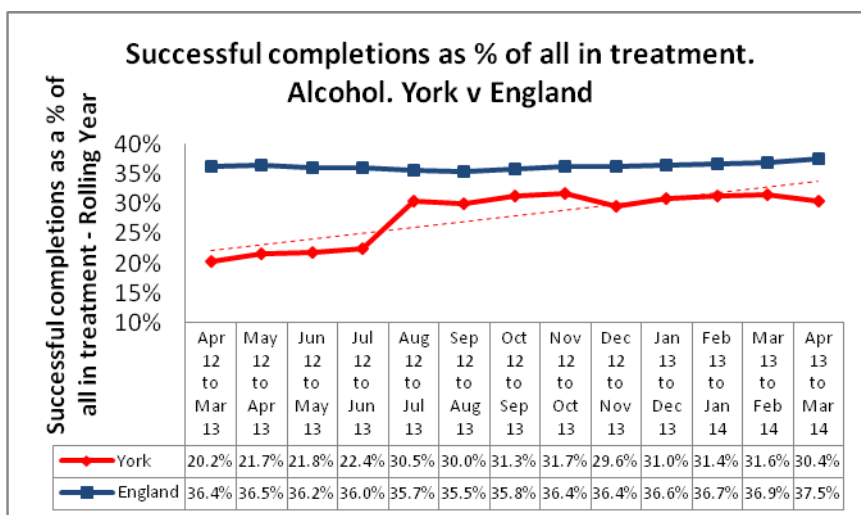
The council is working with partners to build a broader base of city centre activities between 5 to 8pm, that are family friendly and not centred on alcohol consumption. In addition, there is continuing work with the two universities and student unions to promote better awareness of excessive alcohol consumption, to address issues surrounding behaviour, alcohol misuse and also river safety.

Public Health England estimated the financial cost to society of alcohol misuse for each local authority for 2011/12. The cost in York was £77.26 M and the breakdown was as follows:

- £13.17 M on NHS costs e.g. alcohol related: hospital admissions, outpatient visits, A&E attendances, ambulance journeys, GP consultations and specialist treatment.
- £23.38 M on crime and licensing costs e.g. alcohol attributable offences, alcohol specific crimes, cost of Issuing Penalty Notices for Disorder (PNDs) and licensing costs.
- £37.52 M on workplace and the economy costs e.g. alcohol related: absenteeism, unemployment, premature mortality and years of potential working life lost.
- £4.28 M on social services costs e.g. alcohol attributable expenditure on children's and adults social care.

York has a lower alcohol cost per head of population (£391) compared with regional (£397) and national (£402) averages. The detailed breakdown of costs per head of population is shown in the chart below and it can be seen that York has a much higher average cost to the workplace and the economy.

Figure 3: Recent trend York v England (Alcohol Only)



York Drug performance information - 2013/14

In structured treatment

- 742 adult drug clients actively receiving treatment
- 496 adult alcohol clients
- 86 young people (drugs / alcohol)

Successful treatment completions

- 95 adult drug clients
- 151 adult alcohol clients
- 32 young people (planned exits)

Drug Intervention Programme (DIP)³

- 152 new people on the DIP programme
- 5 new referrals per month from DIP to structured treatment

¹Drug Intervention Programme - aims to engage drug-misusing offenders involved in the Criminal Justice system in formal addiction treatment and other support, thereby reducing drug-related harm and offending behaviour.

The success of the DIP programme in helping drug misusing offenders to engage in treatment is shown by the percentage currently in treatment who were originally referred by DIP.

Prevalence estimates

- 1122 - estimated number of opiate and / or crack users in York
- 603 opiate and / or crack users in treatment in 2013/14

Yorkshire & Humber Scambusters Team – based in York it is tasked with tackling rogue traders. I have been, with Officers, to visit residents targeted by a company that preys on residents over the age of 60 and makes alarming claims with regard to structural conditions, such as imminent danger of collapse of their property.

Trading Standards - The team undertake a variety of works including:

- Testing the accuracy of weights and measures such as shop scales, weighbridges and petrol pumps
- Advice & training
- Enforcement visits
- Team undertake sales checks of alcohol to those under aged
- Cold Calling Zones

The team work with other Trading Standards authorities in the UK

National E-Crime investigation team – is based in York, and has received national praise for its work. Work undertaken in the last year includes investigating loan sharks and illegal money lending

Food & Safety Unit

Officers monitor and enforce food safety and standards legislation in over 1,800 food premises including food retailers, restaurants, pubs, takeaways, caterers and manufacturers. At food hygiene inspections premises are given a Food Hygiene Rating which goes into a web site that the public can access. In the last year, nine premises received a hygiene rating of zero and were required to make improvements. During the year, 757 inspections have taken place. The team have dealt with 875 food complaints.

The team also investigate health and safety accidents and respond to health and safety complaints from employees and members of the public.

Environmental Protection Unit

The main areas of work include the investigation and resolution of complaints of noise, bonfires, nuisance and related anti social behaviour.

During 2013/14 EPU received 1609 complaints about noise including loud music, parties, shouting, domestic noise, noise from pubs and clubs and dog barking.

EPU operate a weekend night time Noise Patrol service for complaints about noise, licensed premises and other environmental issues. In 2013/14 they received 1143 calls to the Noise Patrol and made 555 visits. As a result of evidence obtained on the Noise Patrol they served 22 noise abatement notices, witnessed 6 breaches of noise abatement notices and undertook 2 seizures of noise generating equipment.

During 2013/2014 EPU successfully prosecuted six individuals for noise nuisance offences as a result of loud music coming from their properties. Overall fines of £900 were given and £3,206.90 in costs were awarded to City of York Council. In addition two forfeiture orders were granted for music equipment which was seized by the Council from the offenders' properties.

In May 2013 Elvington Park Limited, Elvington Events Limited and their company director were found guilty of breaching a noise abatement notice as a result of noisy motor sports at Elvington airfield, following an appeal to the Crown against a previous conviction. The two companies were fined £3,500 each and the company director fined £2,000. In addition costs of £11,000 were also awarded to the Council.

Licensing

The licensing section of the Council covers a wide range of licensing, registration and enforcement including:

- Hackney Carriage driver & Vehicle – including the establishment and review of taxi ranks
- Private hire driver, vehicle operator
- Supply of alcohol
- Regulated entertainment
- Provision of late night refreshment
- Street trading
- Gambling – licences for bingo, betting, adult gaming centres, family entertainment centres and casinos
- Small lotteries
- Charity collections
- Sex establishments
- Scrap metal dealers/motor salvage operators

- Sports grounds – the ‘Safety at Sports Advisory Group monitors York City Football Club, Huntington stadium and York Racecourse
- Animals
- Poisons
- Explosives
- Petroleum

During the last year, as a result of representations received against applications, 28 licensing sub committee hearings were held to determine premise licences, a personal licence and temporary event notices under the Licensing Act 2003.

In light of concern over sexual entertainment venues from members of the public I have asked officers to start to investigate how these can be limited in the City

Registration and Celebration Services

York’s *Birth Death and Marriage* records date back to 1837 and can be issued for genealogical certificates. Births can be registered at 3 Childrens Centres and the service is looking to expand venues for civil funerals and celebratory ceremonies such as baby naming and renewal of marriage vows. There are 30 approved venues throughout the City where weddings and Civil Partnerships can be held. The service also takes charge of Citizenship ceremonies.

Meetings – relevant to the Portfolio - July 2013 to July 2014

Domestic Violence Strategy Board - Oct 2013, Jan, March, May 2014
Section 136 Suite – April 2014
AVANTE - April, July 2014
White Ribbon launch May 2014
Police Crime Panel Development Session, Harrogate – May 2014
David Walker RoSPA – May 2014
Inspector Phil Cain – May, June 2014
SARC Visit – May 2014
River Safety Group – May 2014
William Derby, York Race Course – July 2014
Police Crime Commissioner Julia Mulligan - June 2014
Chief Constable Dave Jones – June 2014
PCP Complaints Sub Committee – June
Police Crime Panel, York – July 2014
Licensed Victualler Association – June 2014
Taxi Associations – June 2014

West Yorkshire & York Tackling Illicit Tobacco for Better Health – July 2014

Night time City Centre Patrol with NYPF – July 2014

Cabinet Office meeting on Serious and Organised Crime, Newton Aycliffe – July 2014

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